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24 November 2025

The Office of the Tasmanian Economic Regulator
The Treasury Building
Level 3, 21 Murray Street
HOBART TAS 7000

By email: office@economicregulator.tas.gov.au

Re : Advocacy for TasWater - Legana

On behalf of West Tamar Council, I write to express Council's support for TasWater's infrastructure upgrade plans - specifically the commencement of the Ti-Tree Bend sewage treatment plant - proposed in its Price and Services Plan 5 (PSP5) for the regulatory period 2026–2030.

Council understands the challenges associated with balancing affordability for customers with the need to invest in essential infrastructure. Whilst Council does not necessarily agree with the proposed changes to TasWater pricing as set out in its PSP5 submission, it is Council's view that the infrastructure upgrades proposed are critical to our municipality.

TasWater's plan outlines significant investment in upgrading ageing infrastructure, improving service reliability, and meeting environmental obligations. These improvements are critical to supporting population growth, protecting public health, and ensuring sustainable water services for generations to come in the West Tamar municipality.

West Tamar Council are working with TasWater and continue to lobby TasWater, State and Federal Governments for appropriate funding for sewerage infrastructure improvements for the Legana area. Council is pleased to see that these critical works have been included in the PSP5.

As can be seen below, part of TasWater's PSP5 submission set out the current level of non-compliance with wastewater parameters at the Legana Sewage Treatment Plant (STP). Council considers this non-compliance as significant and something that needs to be addressed as a matter of urgency.

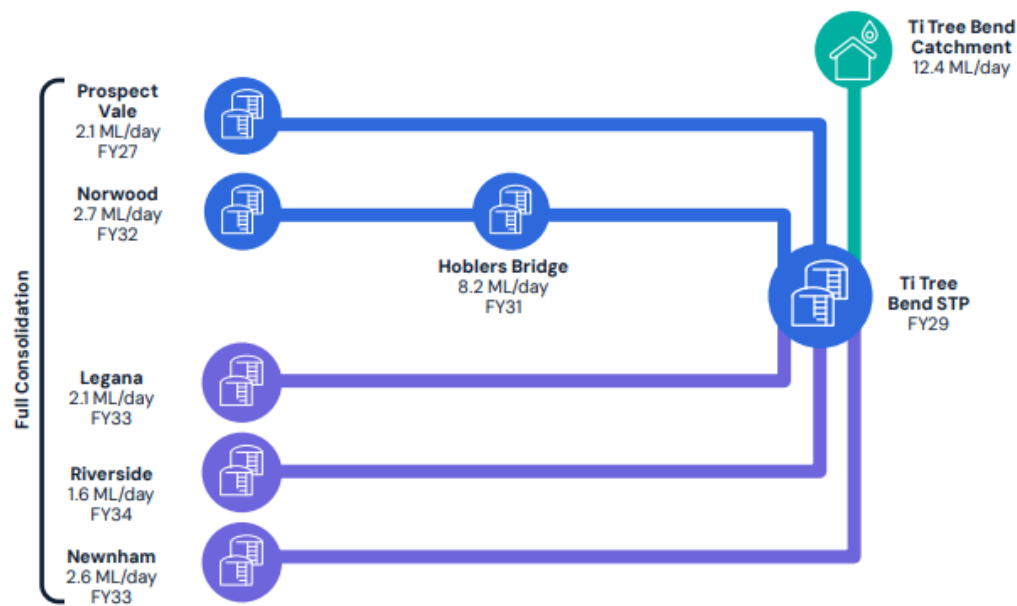


Site	Key Wastewater Parameters							Discharge Risk
	Ammonia	Biochemical Oxygen Demand	Chlorine	E. coli	Total Suspended Solids	Nitrogen	Phosphorus	
Legana STP	●	●	--	●	●	●	●	Medium

Table key ● Compliant >95 per cent ● Minor non-compliance 75-<95 per cent
 ● Substantially non-compliant 50-<75 per cent ● Non-compliant >50 per cent
 -- Chlorine disinfection not used NA - No outfall to waterways

The Launceston Sewage transformation project is critical to the decommissioning of the Legana STP as set out in the PSP5 submission (see below) and resolving the non-compliance currently occurring at the Legana STP.

Figure 8.12. Launceston Sewer Transformation schematic



Council urges the Economic Regulator in approving the PSP5, or any alternative pricing structure to that submitted by TasWater, ensures that the essential upgrades planned for the Launceston Sewer Transformation project can proceed without delay.

Thank you for considering these comments.

Yours sincerely

Kristen Desmond
Chief Executive Officer
West Tamar Council