

Service Extension and Expansion Policy

Aim

The aim of this policy is to outline the circumstances in which, and the terms and conditions under which, TasWater will extend and expand its water infrastructure and/or sewerage infrastructure.

Legislation

- *Land Use Planning and Approvals Act 1993*
- *Water and Sewerage Industry Act 2008*, section 56J
- *Water and Sewerage Industry (Pricing and Related Matters) Regulations 2011*

Definitions

Expansion means augmentation of water infrastructure and/or sewerage infrastructure to accommodate the development of a property that cannot be catered for by a current water system's and/or sewerage system's capacity.

Extension means the lengthening of water infrastructure and/or sewerage infrastructure to enable connection of unserviced land to a current water system and/or sewerage system.

Serviced land means land, whether identified by individual title or locality, that TasWater will permit to be connected to its water infrastructure or sewerage infrastructure.

Information concerning the currently established serviced land boundaries for TasWater, including maps, is available on TasWater's website www.taswater.com.au and for inspection by customers at any of TasWater's offices. Customers may also contact TasWater during business hours on 13MYWATER (13 6992) should they require further information regarding TasWater's serviced land boundaries.

Serviced land boundaries will change over time as the capacity of the system changes.

Policy

Extension

Extension may be required following a written request from an individual property owner or as a result of a proposed development that is outside serviced land and is to be serviced by connection to a current water system and/or sewerage system. Costs associated with extension to enable connection of unserviced land will be determined in accordance with TasWater's *Developer Charges Policy* or *Service Introduction Charges Policy* as relevant.

For information regarding requests, and associated costs, for the connection of property within the serviced land area to a current water system and/or sewerage system refer to TasWater's *Connection Policy*.

Expansion

Expansion may be required as a result of a proposed development that is to be serviced by connection to a current water system and/or sewerage system that has insufficient capacity to service that development.

The costs associated with expansion will be determined in accordance with TasWater's *Developer Charges Policy* or *Service Introduction Charges Policy* as relevant.

Responsibilities

The Chief Executive Officer of TasWater is responsible for implementing this Policy.

Associated Documents/ References

- *Land Use Planning and Approvals Act 1993*
- *Water and Sewerage Industry Act 2008*
- *Water and Sewerage Industry (Pricing and Related Matters) Regulations 2011*
- Tasmanian Economic Regulator – 2015 Water and Sewerage Price Determination
- Tasmanian Water and Sewerage Industry *Customer Service Code*
- *TasWater's Connection Policy*
- *TasWater's Developer Charges Policy*
- *TasWater's Service Introduction Charges Policy*

Approved by the Board at its meeting on of 2015.

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Chairman