

ATTACHMENT E: LIQUID TRADE WASTE

- E.1 TasWater Liquid Trade Waste Policy
- E.2 TasWater Draft Liquid Trade Waste Charges Policy
- E.3 Draft Section 60 Commercial Trade Waste Consent
- E.4 Trade Waste Customer Categorisation Tables

TasWater

LIQUID TRADE WASTE POLICY

Aim

The purpose of this policy is to outline TasWater's commitment to the efficient and effective management of liquid trade waste discharge to sewer and the management of associated risks to people, assets and the environment.

Legislation

TasWater manages the discharge of liquid trade waste to sewer in accordance with various legislative requirements, its licence conditions and applicable policies, including:

- *Water and Sewerage Industry Act 2008* (in particular, section 56ZI (Interference with water infrastructure or sewerage infrastructure))
- *Water and Sewerage Industry (General) Regulations 2009* (in particular, regulation 15 (Requirements in relation to trade waste))
- *State Policy on Water Quality Management 1997* (in particular, section 29 (Trade Waste Policies))

Definition

Trade waste means liquid waste generated other than in the course of domestic activities and includes liquid waste generated by any trade, industrial, commercial, educational, medical, dental, veterinary, agricultural, horticultural, scientific research or experimental activities.

Policy

TasWater is committed to effectively and efficiently managing trade waste discharge to sewer in a manner which prevents harm to people, the environment and our sewerage infrastructure.

To achieve this, the Corporation will use reasonable endeavours to:

- apply a responsive risk based approach to the management of trade waste
- develop systems, procedures and agreements that:
 - support the efficient and effective operation of our sewerage infrastructure;
 - outline how the risks associated with TasWater's acceptance of trade waste will be managed; and
 - protect the safety of people (including TasWater personnel and members of the public) and the environment
- put appropriate agreements in place with all dischargers of trade waste to clarify dischargers' obligations in accessing trade waste services
- fully recover the costs of providing trade waste services on an equitable basis (including the cost of conveyance, treatment and disposal, and maintenance and repair of damage to the sewerage system)

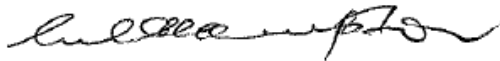
TasWater

- provide customers with economic and regulatory certainty to encourage trade waste minimisation through sustainable, clean and innovative trade waste management practices

Associated Documents and References

Water and Sewerage Industry Act 2008 (Tas)
Water and Sewerage Industry (General) Regulations 2009 (Tas)
State Policy on Water Quality Management 1997
TasWater Trade Waste Guideline
TasWater Trade Waste Communication Strategy
TasWater Trade Waste Compliance Framework

Approved by the Board at its meeting on 4 June 2014.



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Chairman

LIQUID TRADE WASTE CHARGES POLICY

Aim

TasWater provides a service to collect, convey and treat industrial and commercial liquid trade waste across Tasmania. This policy applies to low risk trade waste customers and outlines how TasWater applies charges for liquid trade waste services.

Legislation

Water and Sewerage Industry Act 2008

Water and Sewerage Industry (Pricing and Related Matters) Regulations 2011

Definitions

Act means the *Water and Sewerage Industry Act 2008*.

Application Fees is the cost of assessing an application and making a determination about accepting trade waste to sewer.

Category 1 and 2 Trade Waste Customers means Category 1 and 2 Trade Waste Customers as defined in the Customer Contract

Consent means Consent as defined in the Customer Contract

Customer means Customer as defined in the Act, where TasWater applies an owner based system of trade waste management for regulated customers meaning the property owner is the customer.

Customer Contract means the customer contract that forms part of the Price and Services Plan.

OTTER is the Tasmanian Economic Regulator, who is the independent regulator for electricity, gas and water industries in Tasmania.

Liquid Trade Waste means trade waste as defined in the Customer Contract.

Low Risk Trade Waste Customer means Category 1, 2A, 2B or 2C trade waste customers

Non-compliance Charge is the charge applied when a customer fails to comply with the conditions applicable in accordance with their approval to discharge trade waste to sewer. The charge is a multiple of the Trade Waste Annual Charge.

Trade Waste means liquid waste generated other than in the course of domestic activities and includes liquid trade waste generated by any trade, industrial, commercial, educational, medical, dental, veterinary, agricultural, horticultural, scientific research or experimental activities.

Trade Waste Annual Charge is the charge to cover the cost to transport and treat the trade waste and to audit the customer for compliance with the conditions applicable to the discharge of the trade waste.

Policy

In accordance with its *Liquid Trade Waste Policy*, TasWater is committed to effectively and efficiently managing trade waste discharge to sewer in a manner which prevents harm to people, the environment and our sewerage infrastructure.

TasWater will provide a service to low risk trade waste customers where liquid trade waste is collected, transported and treated as long as it is of an appropriate volume and quality to be accepted for discharge into our wastewater systems. These services, conditions of acceptance and the associated charges may differ depending on the level of risk associated with the service required.

Trade Waste Consent

Customers are legally responsible for obtaining a trade waste contract providing them conditional consent to discharge trade waste to sewer from their property. The requirement for a customer to obtain TasWater's consent is a legislative requirement and it is an offence to discharge liquid trade waste to sewer without our consent.

Customers

Determining a customer's category involves the calculation of a risk score for each customer based on the following four key elements: business activity, substance of concern, pre-treatment requirements and trade waste volume. A business' risk score, is applied to provide an indication of the expected trade waste demand placed on the sewer by a business, which then determines a customer's appropriate trade waste category.

TasWater classifies regulated customers into two main categories:

- Category 1 Dischargers of liquid trade waste of low volume or strength which provides minimal risk to the wastewater network and can be managed through cleaner production methods.
- Category 2 Dischargers of liquid trade waste of low to medium volume which requires physical pre-treatment at the source to make it acceptable for discharge to sewer. Category 2 is further separated into 3 sub categories (2A, 2B and 2C) based on an assessment of the commercial and technical risk associated with accepting a customer's trade waste to sewer.

Trade Waste Fees and Charges

TasWater will levy application fees, trade waste annual charges and non-compliance charges in accordance with the prevailing water and sewerage price determination issued by OTTER. The rates for these fees and charges will be indexed annually in accordance with the prevailing water and sewerage price determination.

TasWater will publish the approved rates for application fees, trade waste annual charges and non-compliance charges for each year of the relevant regulatory period on its website at www.taswater.com.au.

Cancellation or suspension

Customers have the right to cease utilising a trade waste service either permanently or temporarily. TasWater has the right to suspend or cancel a customer's consent to discharge trade waste to sewer in accordance with the conditions of the standard customer contract.

Responsibility for Charges

Property owners are responsible for ensuring that they have consent to discharge trade waste to sewer from their property and that they pay all charges levied by TasWater for the provision of the trade waste service to that property.

Associated Documents / References

- TasWater's *Liquid Trade Waste Policy*
- Liquid Trade Waste Guideline
- Trade Waste Customer Categorisation and Pricing Guideline
- Tasmanian Economic Regulator – Water and Sewerage Price Determination 2015
- TasWater's Customer Contract

Approved by the Board at its meeting on 2015.

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Chairman

TasWater

COMMERCIAL TRADE WASTE CONSENT

ABN: 47 162 220 653

PARTICULARS

Section 1

CONSENT DETAILS

TasWater Ref:
 Type of Business:
 Customer Category:
 Issue Date:

<i>Trade Waste Number</i>	Install No.	<i>Gentrack Installation No.</i>
<i>Café/Restaurant</i>	Trade Waste Code	<i>e.g. MP01</i>
2A		
1 July 2015		

Note: This consent can be amended to reflect a change to the Trade Waste Business indicated in Section 3. This consent ceases and a new consent obtained if the Trade Waste Customer in Section 4 changes.

Section 2

PROPERTY DETAILS *(Property from which trade waste is discharged to sewer)*

Property Address:

Suburb		Post Code	
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Section 3

TRADE WASTE CUSTOMER (PROPERTY OWNER)

Name(s):
 Postal Address:
 Contact Numbers:
 Email:

Name(s):			
Postal Address:			
Suburb		Post Code	
(H)	(B)	(M)	
Email:			

Section 4

TRADE WASTE BUSINESS DETAILS

Business Name(s):
 Postal Address:
 Contact Numbers:
 Email:

Business Name(s):			
Postal Address:			
Suburb		Post Code	
(H)	(B)	(M)	
Email:			

Section 5

CONSENT TO DISCHARGE

This Consent authorises the Customer to discharge trade waste into the sewerage infrastructure of the corporation strictly in accordance with:

- The conditions of this consent, and:
- All details and requirements set out in Schedule 1

Authorised Delegate for and on behalf of the corporation:

Signature	
Name	Cameron Parker
Title	Contracts and Compliance Manager

CONDITIONS OF CONSENT

1. Non-Acceptance of Trade Waste

- i) You must not discharge any substances that do not comply with the Regulation, the Act, any other law, this Consent because conditions of this Consent have not been met or otherwise; or that are:
- **Flammable and/or explosive substances;**
 - **radioactive substances (other than in accordance with the Radiation Protection Act 2005);**
 - **infectious wastes such as medical, clinical, veterinary or other pathological wastes that may pose a threat to human health;**
 - **genetically engineered organisms;**
 - **persistent and/or toxic substances;**

2. Pre-treatment

- i) Where you are a Category 2 Trade Waste Customer you must have installed Pre-treatment Equipment to pre-treat and manage the Trade Waste from your property before its discharge to our Sewerage Infrastructure.
- ii) This Pre-treatment equipment:
- can be existing, where it is accepted by us; or
 - can be new Pre-treatment Equipment as accepted by us, including requirements regarding the dates for installation and operation;
 - must be designed, installed and operated as per legislative requirements and manufacturers specifications.
 - design and specification documentation must be provided to our satisfaction if requested by us; and
 - must be modified, replaced or repaired as directed by us if it is apparent to us it is inadequate, outdated, faulty or requires replacement.

3. Maintenance

- i) All Pre-treatment Equipment, together with any other plant or infrastructure associated with the Trade Waste, must be maintained in good and efficient working order to our satisfaction.
- ii) Where specific Maintenance requirements for Pre-treatment Equipment are required by us, those requirements must be complied with.
- iii) Trade waste residues removed from any part of the Property must be disposed of in accordance with the law and to our satisfaction.
- iv) Records of Maintenance and cleaning of Pre-treatment Equipment, including the dates and methods of disposal of Trade Waste residue, must be made on a continuous basis, kept for a period of not less than 3 years after they are made and provided (upon request) to us.

4. Monitoring

- i) You must conduct Monitoring at the relevant locations required by us, with any equipment and in accordance with any other requirements, we require.
- ii) We may from time to time; direct you to undertake new, additional or modified Monitoring and you must comply with any such direction.
- iii) You must maintain records of Monitoring in accordance with our direction.
- iv) The results of the analysis must be submitted to TasWater within one week of the results being received. All laboratory results and flow volumes, if required are to be submitted as requested by us.

5. Inspection

- i) You will allow a water and sewerage officer access to your property generally, and;
- any Pre-treatment Equipment and any works associated with the creation, treatment, conveyance and discharge of Trade Waste;
 - any records, samples or other information relating to the maintenance or monitoring;
 - to take further samples or carry out inspections as we think fit.
- Additionally a water and sewerage officer must be given all assistance that is reasonably requested and must not be impeded by any person at the property.

6. Directions of Corporation

You must comply with any written or verbal notice or direction from us. In this Consent, any reference to a notice or direction to be given by us or any power, right or discretion expressed in favour of us, will be effectively given or exercised by any officer, employee or agent of us and must be complied with by you .

7. Customer must Notify

You must give not less than 30 days' written notice to us of any of the following events:

- i) any change to the business conducted which may materially affect the Trade Waste discharge;
- ii) any intended change to the method of Pre-treatment;
- iii) any proposed transfer, sale or closure of the business or any proposal to cease possession of any part of the Premises;

8. Significant events

You must notify us as soon as practicable by telephone and then in writing within 48 hours, of the happening of any of the following events:

- i) any major breach of this Consent;
- ii) any event which has already, or is likely to, cause material or detrimental impact to human health, the environment generally, property, or the Sewerage Infrastructure; and
- iii) that written notice must include details of the cause of the event, remedial actions that have or will be taken, together with actions proposed to ensure that the risk of the event occurring again is addressed, all to our satisfaction.

9. Powers and Obligations

- i) Where obligations are imposed on you, you must ensure that any officer, employee, agent or any other party associated with you, complies with such obligations and any failure to comply by such other party will constitute a breach of this Consent by you.
- ii) This Consent will not operate to limit or fetter in any way, any power, right or discretion we have arising under the Act, Regulation or any other law.

10. Definition/Terminology

"Act" means the Act as defined in the Contract.

"Consent" means Consent as defined in the Contract.

"Maintenance" means any maintenance to be undertaken by you pursuant to the Consent.

"Monitoring" means any Monitoring to be undertaken by the your pursuant to the Consent.

"New Pre-treatment Equipment" means any new Pre-Treatment Equipment specified by us to be installed by you.

"Pre-treatment" means any actions or works to be undertaken by you in respect of treating or managing of Trade Waste prior to its discharge.

TasWater

COMMERCIAL TRADE WASTE CONSENT

ABN: 47 162 220 653

“Pre-treatment Equipment” means any plant, equipment or works utilised for pre-treatment and includes New Pre-treatment Equipment.

“Regulation” means Regulation as defined in the Contract.

SCHEDULE 1

Part 1

TRADE WASTE CHARGES			
Trade Waste Category	Financial Year		
	2015/16	2016/17	2017/18
1	“TBA”	“TBA”	“TBA”
2A	“TBA”	“TBA”	“TBA”
2B	“TBA”	“TBA”	“TBA”
2C	“TBA”	“TBA”	“TBA”

Trade Waste Tariff:

Part 2

EXISTING PRE-TREATMENT					
Device:	<i>Fox First Flush Stormwater Diversion System</i>	Capacity:	<i>N/A</i>	Identifier:	
Device:	<i>Holding Tank (underground)</i>	Capacity:	<i>3000L</i>	Identifier:	
Device:	<i>Clearmake Oil Water Separator</i>	Capacity:	<i>1000L/hr</i>	Identifier:	<i>12180</i>
Notes:	<ul style="list-style-type: none"> <i>Diversion system treats 250m² unroofed area of site used for storing vehicles</i> 				

Part 3

NEW PRE-TREATMENT REQUIREMENTS			
The owner must install Pre-Treatment Equipment Devices as specified in this table. Devices must be installed and operational prior to commencing discharge to sewer.			
Device:		Capacity:	
Device:		Capacity:	
Device:		Capacity:	
Date for Commissioning:			

Part 4

MAINTENANCE REQUIREMENTS			
Pre-Treatment Equipment must be maintained in good working condition according to manufacturer’s specifications and be cleaned/serviced at no less than the intervals specified below. Material removed from devices during cleaning must be disposed of legally.			
Device:	<i>Fox First Flush Stormwater Diversion System</i>	Frequency:	<i>52 Weeks</i>
Device:	<i>Holding Tank (underground)</i>	Frequency:	<i>26 Weeks</i>
Device:	<i>Clearmake Oil Water Separator</i>	Frequency:	
Documentation of waste removal and cleaning of Pre-Treatment Equipment must be kept in accordance with the conditions of consent.			
SPECIAL CONDITIONS			
<i>If required</i>			

Trade Waste Customer Categorisation Tables

Table 1: Trade Waste Code Summary

Trade Waste Code	Business Activity	No of Customers
AP01	Nursing Home/Care Home (Kitchen)	47
AM01	Hospital	14
BE02	Supermarket	108
BE02V	Green Grocer	13
BE05	Hairdresser/Beauty Salon	221
BE06	Laundromat (Coin Operated)	57
BE07	Medical (inc. Dentist, Vet)	115
BE08	Automotive Service/Repair	548
BE08B	Panel/Body Repair	17
BE08P	Plant/Machinery Hire	16
BE09	Car Wash (Wand/Drive Through)	41
BE11	Animal Boarding	7
BE13	Nursery/Horticulture	3
CF02	Primary/Secondary School	139
CF03	College Tertiary	11
CF04	Correction Centre	1
CF05	Church/Place of Worship	22
CF06	Community Centre/Hall	18
EF01	Licensed Club	36
EF02	Pub/Bar/Hotel	39
FM01	Smallgoods, Butcher	76
FM05	Bakery	103
MP01	Restaurant/Café	1012
MP02	Take Away/Fast Food	325
MP04	Catering	11
SF01	Sports Stadium (Kitchen)	78
SF06	Bowling Green (Kitchen)	22
SL01	Laboratories	3
SF07	Swimming pool	22
TW01	Biological load > Domestic	246
ET100	Generic to be classified	52
Total Customers		3423

Table 2: Business Activity Score

Trade Waste Code	Business Activity	Description	Risk Score
AP01	Nursing Home/Care Home (Kitchen)	Refers to the kitchen facilities providing meals for residents on mass.	5
AM01	Hospital	Hospitals have number of waste sources. This refers to the kitchen facilities for patients only. If café for public service reverts to MP013	5
BE02	Supermarket	This refers to supermarkets including some or all of deli, butcher, bakery, chicken cooking	10
BE02V	Green Grocer	This activity refers to fruit and vegetable preparation and sale only (no deli, butcher, bakery as per BE02)	5
BE05	Hairdresser/Beauty Salon	All hairdressers, barbers, beauty salons, day spas	5

Trade Waste Code	Business Activity	Description	Risk Score
BE06	Laundromat (Coin Operated)	Commercial public access/use Laundromats. May include dry cleaners dependent on size.	5
BE07	Medical (inc. Dentist, Vet)	Refers to personal services including medical centre, dentist, nails, vet	5
BE08	Automotive Service/Repair	Refers to all sites conducting repair of automotive/mechanical parts	10
BE08B	Panel/Body Repair	Refers to automotive body repair, no servicing of mechanical parts.	5
BE08P	Plant/Machinery Hire	Refers to businesses hiring plant and equipment. Main activity is service of equipment and wash down on return	10
BE09	Car Wash (Wand/Drive Through)	Car wash facilities either drive through or hand wash	5
BE11	Animal Boarding	Refers to boarding kennels	5
BE13	Nursery/Horticulture	Nurseries and Landscape supplies	5
CF02	Primary/Secondary School	Refers mainly to canteen/kiosk/Home Ec/Hospitality waste stream as primary waste. May also have laboratories and art facilities in secondary schools	5
CF03	College Tertiary	Refers mainly to canteen/kiosk/Home Ec/Hospitality waste stream as primary waste. May also have laboratories/auto activities	5
CF04	Correction Centre	Refers to the kitchen facilities providing meals for residents on mass. May also have on site laundry facilities. If both activities exist must be recognised separately	5
CF05	Church/Place of Worship	Refers to sites with kitchen facilities for use intermittently to cater for events	5
CF06	Community Centre/Hall	Refers to sites with kitchen facilities for use intermittently to cater for events	5
EF01	Licensed Club		10
EF02	Pub/Bar/Hotel	Businesses with Pub/Bar Waste only, no restaurant on site. Assumes only serving of beverages, washing glasses and cleaning spills. If restaurant reverts to MP01	10
FM01	Smallgoods, Butcher	All commercial butcher shops, smallgoods producers (Does not include abattoirs)	10
FM05	Bakery	Classed as a bakery when food baked on premises. If not baked on premises business classed as a café	10
MP01	Restaurant/Café	All restaurants and cafes preparing food primarily for consumption onsite	10
MP02	Take Away/Fast Food	All Fast Food/Takeaway premise preparing food primarily for consumption off site	10
MP04	Catering	Businesses providing catering services for off- site functions	10
SF01	Sports Stadium (Kitchen)	Refers to facilities at sports grounds (Canteens, Commercial Kitchens) primarily used to cater for specific events on weekends or specific week days. Not 7 day a week access to the consumer	10
SF06	Bowling Green (Kitchen)	Refers to kitchen facilities in bowls clubs catering for bowls patrons only. If offering meals to general public reverts to MP01	10
SL01	Laboratories	Small scale service laboratories	10
SF07	Swimming pool	Refers to properties discharging pool backwash to sewer	5
TW01	Biological load > Domestic	Unique business activity that does not fit any other code but can be managed under a d consent	5
ET100	Generic to be classified	Business that requires further detailed assessment to quantify trade waste requirements	5

Table 3: Substance Score

- Substances which may cause sewer blockages
- Substances which may cause undesirable elevation of effluent or sludge concentrations, but only if discharged in large amounts
- Substances which may cause damage to sewer fabric under some conditions
- Substances of some OH&S concern

Trade Waste Category	Substances	Potential Impacts	Substance Score
Low Impact	<ul style="list-style-type: none"> Suspended Solids (SS) Pool Filter Backwash Total Dissolved Solids (TDS) 	<ul style="list-style-type: none"> Restricted sewer capacity Hydraulic overload 	5
Medium Impact	<ul style="list-style-type: none"> Fat, Oil & Grease (FOG) MBAS 	<ul style="list-style-type: none"> Sewer blockage 	10
High Impact	<ul style="list-style-type: none"> Total Petroleum Hydrocarbons (TPH) Chemicals 	<ul style="list-style-type: none"> Flammable/Explosion 	15

Table 4: Pre-Treatment Score

Definition	Pre-treatment fixtures	Score
Low Risk	<ul style="list-style-type: none"> Cooling facility Dry-basket arrestors (in sink/in floor) Plaster trap Bucket trap Controlled Flow Cleaner Production 	5-8
Medium Risk	<ul style="list-style-type: none"> Grease Trap Neutralising Trap 	15
High Risk	<ul style="list-style-type: none"> Oil/Water Separator – (plate separator, VGS, coil pack) Solvent Separator 	18
No Pre-treatment	<i>Where pre-treatment is required but not installed after a defined period of time. Score in addition to the relevant risks score for the required pre-treatment device.</i>	+10

Table 5: Volume Score

Lower Limit (kL/annum)	Upper Limit (kL/annum)	Volume Score
0	300	5
301	600	10
601	1100	20
>1101		30

Table 6: Trade Waste Discharge Factors

Trade Waste Code	Business Activity	Description	Trade Waste Discharge Factor (%)
AP01	Nursing Home/Care Home (Kitchen)	Refers to the kitchen facilities providing meals for residents on mass.	30
AM01	Hospital	Hospitals have number of waste sources. This refers to the kitchen facilities for patients only. If café for public service reverts to MP013	30
BE02	Supermarket	This refers to supermarkets including some or all of deli, butcher, bakery, chicken cooking	70
BE02V	Green Grocer	This activity refers to fruit and vegetable preparation and sale only (no deli, butcher, bakery as per BE02)	70
BE05	Hairdresser/Beauty Salon	All hairdressers, barbers, beauty salons, day spas	25
BE06	Laundromat (Coin Operated)	Commercial public access/use Laundromats. May include dry cleaners dependent on size.	92
BE07	Medical (inc. Dentist, Vet)	Refers to personal services including medical centre, dentist, nails, vet	25
BE08	Automotive Service/Repair	Refers to all sites conducting repair of automotive/mechanical parts	70
BE08B	Panel/Body Repair	Refers to automotive body repair, no servicing of mechanical parts.	70
BE08P	Plant/Machinery Hire	Refers to businesses hiring plant and equipment. Main	70

Trade Waste Code	Business Activity	Description	Trade Waste Discharge Factor (%)
		activity is service of equipment and wash down on return	
BE09	Car Wash (Wand/Drive Through)	Car wash facilities either drive through or hand wash	90
BE11	Animal Boarding	Refers to boarding kennels	25
BE13	Nursery/Horticulture	Nurseries and Landscape supplies	25
CF02	Primary/Secondary School	Refers mainly to canteen/kiosk/Home Ec/Hospitality waste stream as primary waste. May also have laboratories and art facilities in secondary schools	25
CF03	College Tertiary	Refers mainly to canteen/kiosk/Home Ec/Hospitality waste stream as primary waste. May also have laboratories/auto activities	25
CF04	Correction Centre	Refers to the kitchen facilities providing meals for residents on mass. May also have on site laundry facilities. If both activities exist must be recognised separately	305
CF05	Church/Place of Worship	Refers to sites with kitchen facilities for use intermittently to cater for events	252
CF06	Community Centre/Hall	Refers to sites with kitchen facilities for use intermittently to cater for events	252
EF01	Licensed Club		30
EF02	Pub/Bar/Hotel	Businesses with Pub/Bar Waste only, no restaurant on site. Assumes only serving of beverages, washing glasses and cleaning spills. If restaurant reverts to MP01	25
FM01	Smallgoods, Butcher	All commercial butcher shops, smallgoods producers (Does not include abattoirs)	90
FM05	Bakery	Classed as a bakery when food baked on premises. If not baked on premises business classed as a café	25
MP01	Restaurant/Café	All restaurants and cafes preparing food primarily for consumption onsite	50 ¹
MP02	Take Away/Fast Food	All Fast Food/Takeaway premise preparing food primarily for consumption off site	50 ¹
MP04	Catering	Businesses providing catering services for off- site functions	50 ¹
SF01	Sports Stadium (Kitchen)	Refers to facilities at sports grounds (Canteens, Commercial Kitchens) primarily used to cater for specific events on weekends or specific week days. Not 7 day a week access to the consumer	25 ²
SF06	Bowling Green (Kitchen)	Refers to kitchen facilities in bowls clubs catering for bowls patrons only. If offering meals to general public reverts to MP01	25 ²
SL01	Laboratories	Small scale service laboratories	25
SF07	Swimming pool	Refers to properties discharging pool backwash to sewer	25 ⁴
TW01	Biological load > Domestic	Unique business activity that does not fit any other code but can be managed under a d consent	25 ⁶
ET100	Generic to be classified	Business that requires further detailed assessment to quantify trade waste requirements	25 ⁶

Notes:

1. Chose to exclude the higher proposed discharge factor of 62% applicable to McDonalds, Pizza Hu etc. to ensure consistent application across TW Codes MP01, MP02, and MP04.
2. Apply lowest discharge factor from the list on the basis that these businesses cater for infrequent functions/events throughout the year rather than daily service of food to customers in a retail setting.
3. Where café is provided for service of public it may require separate metering to accurately account for the water used for this activity only.
4. Apply lowest discharge factor from the list on the basis that the major part of the water through the incoming meter would be lost through evaporation and not discharged to sewer.
5. Align with Nursing Home/Care Home (AP01) as activities are similar (i.e. daily meals, laundry service, accommodation).
6. Apply lowest discharge factor until business activity can be confirmed.