

ATTACHMENT G: TASWATER SMALL TOWNS WATER SUPPLY STRATEGY

- G.1 TasWater's Water Quality Policy – June 2014
- G.2 TasWater's Small Towns Water Supply Options Guideline – September 2014

WATER QUALITY POLICY

Aim

Our aim is to provide safe drinking water that consistently meets the requirements of the Tasmanian Drinking Water Guidelines and the aesthetic requirements of our customers

Legislation

Water and Sewerage Industry Act 2012 (Tas)
Public Health Act 1997 (Tas)

Policy

TasWater is committed to providing its customers with safe and aesthetically pleasing drinking water.

To achieve this, the Corporation will:

- use its best endeavours to provide drinking water that consistently meets the requirements of the Tasmanian Drinking Water Guidelines;
- implement the Drinking Water Quality Management Plans;
- manage water quality at all points along the delivery chain from source water to the point of delivery;
- be active in the management of our catchments;
- use a risk-based approach in which potential water quality risks are identified , considered and addressed;
- implement water quality monitoring programs in accordance with the Department of Health and Human Services requirements;
- establish effective drinking water quality reporting mechanisms, including publishing results on the TasWater website;
- participate in appropriate research and development activities to ensure continued understanding of drinking water quality issues and performance; and
- continually improve our practices by assessing performance against corporate commitments and shareholder expectations.

Responsibilities

All relevant managers and staff are responsible for understanding, implementing, maintaining and continuously improving the objectives of the Water Quality Policy, and undertaking relevant training as required.

Associated Documents / References

Australian Drinking Water Quality Guidelines 2011
Tasmanian Drinking Water Quality Guidelines 2014
Operating Licence
Drinking Water Quality Management Plans
Standard Operating Procedures
Small Towns water Supply Options Guideline

Approved by the Board at its meeting on 25 June 2014

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Chairman

TasWater**SMALL TOWNS WATER SUPPLY GUIDELINE****Aim**

The aim of this guideline is to provide guidance to management for the development of solutions for small Tasmanian Towns that have long term Boiled Water Alerts and Public Health Alerts in place.

Legislation

Water and Sewerage Industry Act 2012 (Tas)
Public Health Act 1997 (Tas)

Guideline

TasWater is committed to providing its customers with safe and aesthetically pleasing drinking water solutions.

To achieve this, the Corporation will use its best endeavours to:

- address water supplies with Permanent Boil Water and Public Health Alerts across Tasmania through the provision of ADWG compliant drinking water or service replacement;
- work in accordance with the decision flowchart attached to this Guideline to determine improvement actions or replacement supply solutions for water supplies with Permanent Boil Water and Public Health Alerts;
- provide ADWG compliant drinking water for water systems identified as Category A1 and A2 (refer Small Towns Water Supply Flowchart), noting that costs may exceed the nominal \$20,000 threshold for water supply systems identified as Category A2;
- for water supply systems identified as Category B and consistent with the Economic Regulator's PSP Guideline, undertake a thorough consultation process with the residents of the affected town and all relevant industry regulators, including DHHS, EPA, Tasmania Fire service and other relevant planning authorities, to assess the viability of service replacement.

Responsibilities

All relevant managers and staff are responsible for understanding and implementing, the objectives of the Small Towns Water Supply Guideline, and undertaking relevant training as required.

Associated Documents / References

Water Quality Policy

Service Replacement Policy (under development)

Small Towns Water Quality Strategy (under development)

Approved by the Board at its meeting on 3 September 2014

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Chairman

