

ATTACHMENT L: DRAFT SERVICE EXTENSION POLICY

SERVICE EXTENSION POLICY

Aim

The aim of this policy is to outline the circumstances in which, and the terms and conditions under which TasWater will extend its water and/or sewerage infrastructure.

Legislation

Land Use Planning and Approvals Act 1993

Water and Sewerage Industry Act 2008

Water and Sewerage Industry (Pricing and Related Matters) Regulations 2011

Definitions

Connection charge means a charge calculated by reference to the costs that are associated with installing assets that are dedicated to the provision of water services and/or sewerage services to a particular customer. For the purposes of this policy, this applies to connection, relocation or adjustment.

Connection point means:

- i) the point at which the customer's pipes connect with TasWater's water and/or sewerage infrastructure; or
- ii) such other point as may be prescribed in regulations made and in force under the *Water and Sewerage Industry Act 2008*.

Extension means the lengthening of water and/or sewerage infrastructure to enable connection within serviced land.

Service charge means a charge levied under section 68A of the *Water and Sewerage Industry Act 2008*.

Serviced land means a description of the land, whether identified by individual title or locality, that TasWater will permit to be connected to its water infrastructure or sewerage infrastructure.

Policy

Subject to clause 2.1.1 of the Tasmanian Water and Sewerage Industry *Customer Service Code*, where:

- a customer makes a request to connect to TasWater's water and/or sewerage infrastructure; and
- the customer's property is located within serviced land; but
- water and/or sewerage infrastructure does not pass the customer's property

then TasWater must provide that connection.

The customer is liable for the applicable connection charges (as per TasWater's *Customer Connection Policy*) and any reasonable terms and conditions imposed by TasWater in relation to the connection.

For additional information regarding connections refer to TasWater's *Customer Connection Policy*.

Responsibilities

The Chief Executive Officer of TasWater is responsible for implementing this policy.

Associated Documents/References

- *Land Use Planning and Approvals Act 1993*
- *Water and Sewerage Industry Act 2008*
- *Water and Sewerage Industry (Pricing and Related Matters) Regulations 2011*
- *Tasmanian Economic Regulator – 2015 Water and Sewerage Price Determination*
- *Tasmanian Water and Sewerage Industry Customer Service Code*
- *TasWater’s Customer Connection Policy*
- *TasWater’s Developer Charges Policy*

Approved by the Board at its meeting on2014.

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Chairman

