

Dear Mr. Bounds,

Re: TasWater- Split of fixed and variable water charges

I was amazed to see on p. 2 of your useful Fact Sheet on this subject that "TasWater....notes that its proposed charges represent a 60/40 split between fixed charges and variable charges."

This has certainly not been the case with my bills, in which the split is 76/24.

Over the last 12 months, (21/11/2013-20/11/2014) my water bills totalled \$419.24. The fixed charges amounted to \$318.50 and the variable charges to \$100.74 This means that fixed charges were 76% of the total and the variable water charges only 24%.

If my water usage charge of \$100.64 had represented 40% of the total bill, and the fixed charges 60%, my fixed water charges would only have been \$150.96. Had that been the case, there would have been no cause for complaint!

As it is, with variable water usage charges forming only 24% of the cost of water and only 12.13% of my total water and sewerage bill, there is very little incentive to try to save money by saving water.

Yours sincerely,

Jill Carington-Smith