

OTTER CUSTOMER CONSULTATIVE COMMITTEE

MEETING NO. 2/2019

9.30AM - 12.30PM THURSDAY 20 JUNE 2019

MURRAY ROOM, THE TREASURY BUILDING,

21 MURRAY STREET, HOBART

## AGENDA

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|-------|---|
| 9.30  | <b>1. Apologies</b>   |
|       | <b>2. Minutes and actions from meeting of 14 March 2019</b>   |
| 9.40  | <b>3. Electricity - New TasNetworks website &amp; customer contact processes</b><br>(Lisa Post, TasNetworks)  |
| 10.10 | <b>4. Electricity - Update on TasNetworks' 2019-24 Price Reset</b><br>(Don Woodrow, TasNetworks)  |
| 10.40 | <b>5. Electricity - New arrangements to promote time-of-use tariffs</b><br>(Giles Whitehouse, Aurora Energy & Scott Lancaster, TasNetworks)   |
| 11.10 | <b>6. Electricity - 2019 Regulated FIT Rate Investigation</b><br>(Glenn Bounds, OTTER)  |
| 11.30 | <b>7. Administration - Review of OCCC Members Feedback</b><br>(Joe Dimasi, OTTER)   |
| 11.50 | <b>8. Tasmanian Ombudsman Update</b><br>(Tracey Brown, Ombudsman's Office)  |
| 12.00 | <b>9. Projects on the go</b> <ol style="list-style-type: none"><li>1. Water and sewerage<ol style="list-style-type: none"><li>a. TasWater quarterly capital expenditure update (Q3 2018-19)</li><li>b. Tasmanian Water and Sewerage State of the Industry Report 2017-18</li><li>c. Next pricing investigation</li></ol></li><li>2. Competitive neutrality - update on current investigations</li><li>3. Energy<ol style="list-style-type: none"><li>a. Government electricity pricing reforms</li><li>b. Retail</li><li>c. Energy Security Monitor and Assessor update</li><li>d. Replacement of Aurora Pay As You Go product</li></ol></li><li>4. Electricity – Retail and Distribution Quarterly Performance Reports (Q3, 2018-19)</li><li>5. Water and Sewerage, Electricity and Gas Licensing - update</li></ol> |
| 12.15 | <b>10. Other Business</b>   |

**Proposed next meeting date:**

Thursday, 19 September 2019 at 9.30 am

Thursday, 12 December 2019 at 9.30 am

Thursday, 12 March 2020 at 9.30 am

Thursday, 18 June 2020 at 9.30 am