# OTTER CUSTOMER CONSULTATIVE COMMITTEE

### **MEETING NO. 1/2019**

# 9.30AM THURSDAY 14 MARCH 2019

# MURRAY ROOM, THE TREASURY BUILDING, 21 MURRAY STREET, HOBART

### **AGENDA**

9.30	1. Apologies
	2. Minutes and actions from meeting of 13 December 2018
9.40	3. Electricity - Project Marinus - Initial Feasibility Study (Erin Littlewood & Paul Rayner, TasNetworks)
10.10	<ol> <li>Water &amp; Sewerage - TasWater's proposed approach to Customer Engagement (Ben Morris, TasWater)</li> </ol>
10.40	5. Tasmanian Ombudsman Update (Tracey Brown, Ombudsman's Office)
11.00	<ol> <li>Projects on the go</li> <li>Water and sewerage         <ul> <li>TasWater quarterly capital expenditure update (Q2 2018-19)</li> <li>Tasmanian Water and Sewerage State of the Industry Report 2017-18</li> <li>Next pricing investigation</li> </ul> </li> <li>Competitive neutrality - update on current investigations</li> <li>Energy         <ul> <li>Government electricity pricing reforms</li> <li>Retail</li> <li>Energy Security Monitor and Assessor update</li> <li>Replacement of Aurora Pay As You Go product</li> </ul> </li> <li>Electricity – Retail and Distribution Quarterly Performance Reports (Q2, 2018-19)</li> <li>Water and Sewerage, Electricity and Gas Licensing - update</li> </ol>
11.20	7. Other Business

Proposed next meeting date:

Thursday, 20 June 2019 at 9.30 am