

OTTER CUSTOMER CONSULTATIVE COMMITTEE

MEETING NO. 2/2017

2.30 PM WEDNESDAY 17 MAY 2017

MURRAY ROOM, THE TREASURY BUILDING,

21 MURRAY STREET, HOBART

AGENDA

2.30	1. Apologies
	2. Ratify minutes from meeting of 15 February 2017
2.40	3. TasWater's Price and Service Plan 3 - development and next steps (Ben Morris and Eamon Sullivan, TasWater)
3.10	4. Update on the Government's electricity and water and sewerage reforms (Dean Burgess, OTTER)
3.30	5. Tasmanian Ombudsman Update (Ray McKendrick, Ombudsman's Office)
3.40	6. Electricity - update of typical customer (Bryce Matthews, OTTER)
4.00	7. Network tariff trial insights and customer engagement on TasNetworks revenue reset (Kirstan Wilding, TasNetworks)
4.30	8. Projects on the go <ul style="list-style-type: none">1. Water and sewerage<ul style="list-style-type: none">a. Price Determination Investigation for the third regulatory periodb. TasWater's 2015-16 Regulatory Accountsc. Tasmanian Water and Sewerage State of the Industry Report 2015-162. Energy<ul style="list-style-type: none">a. 2017-18 standing offer price resetb. Review of Schedule 1 inputs to the Wholesale Contract Regulatory Instrumentc. Standing offer price comparison report - February 20173. Electricity – Retail and Distribution Quarterly Performance Reports (Q3, 2016-17)4. Water and Sewerage, Electricity and Gas Licensing (update)5. Monopoly price regulation - Motor Accidents Insurance Board (MAIB) pricing6. Regulation - OTTER revised structure of licence fees
4.45	9. Other Business

Meeting Dates for 2017:

Wednesday 20 September 2017 at 2.00pm

Wednesday 20 December 2017 at 2.00pm