

OTTER CUSTOMER CONSULTATIVE COMMITTEE

MEETING NO. 3/2020

10.00AM - 11.40AM THURSDAY 17 September 2020

By MS Teams

AGENDA

10.00	1. Welcome and Apologies
10.05	2. Minutes and actions from March 2020 meeting
10.10	3. Tasmanian Ombudsman Update Sam Christensen (Senior Investigation Officer)
10.25	4. Comparison of electricity and gas prices available to small customers in Australia - September 2020 Julia Ma, Research Officer, OTTER
10.50	5. Electricity - Aurora Energy - Opting-in to ToU tariffs Ian Hermanis (Customer Success Lead) and Amy Abraham (Senior Stakeholder Engagement Advisor)
11.20	6. Projects on the Go - Discussion
11.30	7. Other Business

Proposed next meeting date:

Friday 11 December 2020 at 10.00 am