

17 December 2025

The Office of the Tasmanian Economic Regulator
The Treasury Building
Level 3, 21 Murray Street
Hobart TAS 7000
Attn: Joe Dimasi

Dear Mr Dimasi,

Subject: Support for TasWater's Price and Service Plan 5 (PSP5)

Flinders Council acknowledges TasWater's significant recent investments in our community. Notably, the Henderson Dam upgrade, completed in 2022, doubled the bulk water storage capacity from 40 ML to 92 ML - dramatically improving drinking water security for Whitemark residents.

Council understands that TasWater is now focusing on addressing drinking water security at Lady Barron, building on the success of the Henderson Dam project. These initiatives have tangibly improved community resilience and demonstrate TasWater's capability to deliver high-priority upgrades in rural settings.

TasWater's Price and Service Plan 5 (covering 1 July 2026 to 30 June 2030) include a significant **\$1.7 billion capital investment** to address ageing infrastructure, climate pressures, and growing demand. An important feature of PSP5 is its focus on reducing water loss, with a dedicated **\$100.6 million leakage reduction program** targeting ageing mains, smart network monitoring, and improved metering, aiming to cut network losses from 22.6% currently to around 14% by 2030.

Flinders Island currently lacks a sewerage disposal system, a solution for this is especially critical as our remoteness precludes transporting waste to a neighbouring facility, as is achievable on the Tasmanian mainland. Council appreciates that introducing or extending wastewater services requires balancing significant investment across TasWater's statewide network. PSP5 wisely prioritises compliance and capacity upgrades - critical groundwork before expanding services to un-served communities like ours.

The TasWater Community Advisory Panel has emphasised the need for TasWater to consider supporting un-served communities. Addressing urgent infrastructure requirements now - through PSP5 - will help free up resources and expertise, positioning TasWater to consider a strategy for future services to remote areas such as ours more effectively.

We encourage the Tasmanian Economic Regulator to endorse PSP5.

This comprehensive, community-informed plan balances immediate needs with strategic preparation for future service extensions to un-serviced regions.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Warren Groves', written in a cursive style.

Warren Groves
General Manager