

The power to choose



This fact sheet applies to large customers only; that is, business customers that consume at least 150 MWh of electricity per year.

Metering for large customers

Tasmania joined the National Electricity Market in May 2005 and implemented the National Energy Customer Framework (NECF) in July 2012.

For the purpose of the operation of the NECF in Tasmania, if your business uses at least 150 MWh of electricity per annum, you are a large customer.

Will my business need a new meter?

As a large customer, you will need an interval meter that can record energy usage in half hour blocks before your market retail electricity contract can start. Your retailer will be able to advise you if you have the right type of metering.

It is important to note that if you do require a new meter to be installed this may necessitate a power outage, so you may need to plan for this to ensure minimum disruption to your business.

If I do need to install a new meter, when should I do this?

If you need to install a new meter and communications link, you must do so before your electricity contract can start. As this can take time to organise and install, it is recommended that you do this well in advance.

Early installation also has the benefit of providing you with your correct energy consumption data which can help you to negotiate the best possible price from your preferred retailer. You should also note that your meter will need to be read prior to the commencement of a market retail contract and this may take some time to organise with your existing retailer.

How much will metering cost?

Your retailer will be able to tell you how much the metering will cost.

Does a new meter give my business any benefits?

The meter installed is an interval meter with a communications link to allow for a remote read for billing purposes. This provides easy access to your usage volumes and gives you the opportunity to obtain a detailed profile of your electricity usage which, in turn, can allow you to manage your electricity consumption to lower your costs.

Who installs a new meter, and who reads it?

Your electricity retailer can organise for a meter to be installed and maintained on your behalf. This meter is then read by a Metering Data Agent which in most cases can be organised by your retailer. Check with your retailer for further information.

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