



Media Release  
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## 2013-14 ENERGY INDUSTRY PERFORMANCE REPORT

The Tasmanian Economic Regulator today publishes its annual report on the performance of the energy supply industry, the *2013-14 Energy in Tasmania Performance Report*.

Mr Glenn Appleyard, Chairman of the Tasmanian Economic Regulator, notes that “Tasmania’s power system has the capacity to meet demand in the short to medium-term whilst the reliability and security of the State’s electricity supply continues to be assured by the adequate capacity of generators and the availability of imports via Basslink”.

The Report notes that the transmission system continues to ensure reliable supply to customers throughout the State with all network performance indicators better than target.

The performance of the distribution network declined during 2013-14 in terms of the frequency and duration of interruptions due to the impact of a number of storms. As a result, there was an increase in the number of Guaranteed Service Level payments to customers.

The Report also highlights that, for electricity, the number of customers on payment plans, the hardship program and repaying a debt decreased during 2013-14. However, for gas, there was an increase in the number of disconnections, the number of customers on payment plans and the number of customers subject to late payment fees.

The Report also shows that growth of the natural gas industry in Tasmania has slowed with a 1.8 per cent increase in customer numbers during 2013-14 compared to 2012-13.

For further information contact:  
Dean Burgess  
Director, Office of the Tasmanian  
Economic Regulator Tel: (03) 616 64290

Copies of the Performance Report are  
available at:  
[www.economicregulator.tas.gov.au](http://www.economicregulator.tas.gov.au)  
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