



City of **HOBART**

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25 November 2025

Mr Joe Dimasi
Tasmanian Economic Regulator
GPO Box 770
HOBART TAS 7001

Via Email: office@economicregulator.tas.gov.au

Dear Mr Dimasi,

LETTER OF SUPPORT – TASWATER PRICE AND SERVICES PLAN

The City of Hobart at its meeting on 24 November 2025 resolved to provide a letter in support of TasWater's Price and Services Plan 5 (PSP5).

In providing this letter of support, the Council recognises the critical importance of ongoing investment in Tasmania's water and sewerage infrastructure to meet the expectations of customers, regulators, and the broader community. We acknowledge and support the PSP5 proposal, covering the regulatory period from 1 July 2026, which outlines a comprehensive program of works and service improvements, including:

- A proposed \$1.7 billion investment over four years to upgrade critical assets, protect the environment, and ensure the continued delivery of safe and reliable water and sewerage services.
- A focus on addressing high-risk sewage treatment plants, modernising the network to reduce leakage, improving customer service standards, and enhancing water security for the future.
- Specific attention to under-performing assets, including pipeline networks, sewage treatment plants, and high-risk dams, with the aim of safeguarding Tasmania's waterways and beaches for future generations.
- The rationalisation and modernisation of sewerage systems in Hobart, including the decommissioning of the Macquarie Point Sewage Treatment Plant and the

upgrade of Selfs Point, which will deliver improved environmental and public health outcomes for the Derwent Estuary and support regional growth.

- A commitment to supporting vulnerable customers, including increased investment in the TasWater Assist Program and a shift towards more variable charges to give customers greater control over their bills.

In providing this letter of support, the Council notes that while the proposed price increases under PSP5 will present challenges for some customers, particularly those on low incomes, benchmarking indicates that TasWater's bills remain affordable for most customers. TasWater is to be commended for its efforts to engage extensively with the community and to respond proactively to the challenges identified by customers and stakeholders.

The Council does recognise the broader economic context in which PSP5 has been developed, including cost-of-living pressures and rising input costs, and appreciates the need for TasWater to balance affordability with the imperative to invest in essential infrastructure.

Accordingly, the City of Hobart writes this letter in support of TasWater's PSP5 proposal and looks forward to continued collaboration with TasWater in order to achieve positive outcomes for the community and the environment.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Michael Stretton', is written over a circular stamp. The signature is fluid and somewhat stylized.

(Michael Stretton)
CHIEF EXECUTIVE OFFICER