



26 November 2025

Our ref.: Government Relations/State
Liaison; vb/dk

Doc. ID:

The Office of the Tasmanian Economic Regulator
The Treasury Building
Level 3, 21 Murray Street
HOBART TAS 7001

Sent via email: office@economicregulator.tas.gov.au

Attn: Joe Dimasi

Dear Mr Dimasi,

Central Coast Council acknowledges the importance of TasWater's proposed investment program under PSP5 and supports the need for modern, reliable, and environmentally responsible water and sewerage infrastructure across Tasmania. Upgrading ageing assets, particularly sewer networks, is critical to protecting public health and the natural environment.

Council recognises the benefits of TasWater's planned \$1.7 billion statewide capital program, including improved compliance, reduced emissions, and enhanced water recycling. These investments will deliver long-term operational efficiencies and economic benefits for the State.

However, Council is concerned about the proposed pricing increase. We believe the scale of the increase is unpalatable, will impose a significant financial burden on customers, and risks exacerbating cost-of-living pressures. In addition, Council is worried by a perceived lack of focus on strategies to reduce bad debt, which remains a critical issue for affordability and equity.

While we support TasWater's commitment to infrastructure renewal, we urge a balanced approach that prioritises affordability and debt management alongside investment. Failure to address these concerns may undermine community confidence and place undue strain on households.

Central Coast Council encourages TasWater to continue engaging with stakeholders to ensure PSP5 delivers both essential infrastructure improvements and fair, sustainable pricing outcomes for all Tasmanians.

Yours sincerely

A handwritten signature in black ink, appearing to read "Vicki Brereton".

Vicki Brereton
CHIEF EXECUTIVE OFFICER