

# Aurora's approved standing offer prices from 1 July 2014

## ANNOUNCEMENT

These standing offer prices have been approved by the Tasmanian Economic Regulator in accordance with the Interim Price-Regulated Retail Service Price Determination made under section 40AA(1) of the *Electricity Supply Industry Act 1995* and apply from 1 July 2014 to 30 June 2015.

The following schedule should be read in conjunction with Aurora's Standard Retail Contract, which is available at [www.auroraenergy.com.au](http://www.auroraenergy.com.au).

## Cancellation of service

Electricity will be supplied to customers on the basis of the published tariffs as from 1 July 2014 and any customer not wishing to receive power on that basis should notify Aurora to arrange a disconnection.

## Concessions

Pensioners, health care card, immigration card or community detention card holders may be entitled to receive a rebate.

## Life Support and Medical Cooling

Some customers on life support equipment or who have a condition that requires additional cooling may be entitled to receive a discount depending on the type of equipment that they use.

## Direct Debit Discount

A discount will be allowed on statements that have charges for electricity use and show a Direct Debit receipt in the transactions.

The discount is calculated at a daily rate of 5 cents plus GST per day.

## Fixed charges

These include service and meter charges.

## GST

Prices are inclusive of GST.

## Times

Any reference to time means Eastern Standard Time.

## Power factor

All customer installations are to comply with the power factor requirements of Section 8.6.3 of the Tasmanian Electricity Code.

## Aurora PAY AS YOU GO

Separate notification will be issued for changes to Aurora PAY AS YOU GO rates and charges, including concessions.

## For further information

If you require further information regarding these tariffs or other products and services please contact Aurora on the following numbers:

Residential customers: **1300 13 2003** Business customers: **1300 13 2045**

## Residential light and power – Tariff 31

Fixed charges .....	87.677c per day
Energy (all kWh) .....	24.717c per kWh

### Conditions

- This tariff applies to –
  - private residences
  - private flats.
- Electrical energy supplied through residential meters for use in farm outbuildings may be charged under this tariff.
- Storage hot water supply systems may be separately charged under Tariff 41, Tariff 42, Tariff 61 or Tariff 62.
- Curtilage conditions may apply in respect of existing curtilage discounts. No new curtilage discounts will be available.

## Hot water supply systems – Tariff 41

Fixed charges .....	16.981c per day
Energy (all kWh) .....	14.907c per kWh

### Conditions

- This tariff may be applied only in association with Tariff 31.
- Except with the written consent of Aurora, this tariff applies only to household type hot water supply systems in conjunction with direct wired electric heating that satisfies the requirements of the following conditions. Approved hot water systems must be automatic electric storage water heaters complying with Australian Standard 1056, Storage water – heaters.
- Except with the written consent of Aurora or as provided in condition (d), this tariff only applies to:
  - an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less
  - a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres
  - to a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres, as well as an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less.
- All other water heaters are to be charged at other tariffs applicable, except in the case of residential premises where an automatic electric storage water heater of not less than 80 litres rated hot water delivery is installed for bathroom requirements under this tariff, an approved thermostatically controlled sink heater having a heating unit rating not exceeding 1 kW and capacity not less than 7 litres may be supplied under this tariff.
- Aurora may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with Australian Standards AS 3500.4.1 – 1997 and 3500.4.2:1997, National Plumbing and Drainage Code, part 4: hot water supply systems and all amendments.
- Permanently installed wired-in electric heater/s may be eligible with this tariff on condition that the wiring of any electric heater is installed by a registered electrician in accordance with AS 3000 wiring rules and associated regulations and acts, and one of the following conditions are met:
  - If a residence has a permanently installed wired-in electric heater with an output of 3.5kW in a living area, on a single functional switch then this, and any additional permanently wired space heaters throughout the residence, may be installed on this tariff.
  - A total rating of at least 5kW of the same heating system installed throughout the residence. This heating system must be the priority heating system of the main living area and must have a single functional switch in each heated area throughout the residence. However where a ducted heating system is installed, the control switch must be located near the heating unit in order to qualify for this tariff.
  - Heating in secondary areas such as bedrooms and hallways if the residence has OffPeak storage heating in the living area(s) as its priority source of heating. The secondary heating system should be a permanently connected single propriety heating system with a total of 5kW or more heating capacity.
- Private domestic indoor swimming pools are allowed under Tariff 41 if an installation: (i) complies with the Tariff 41 heating rules as provided in condition (f); and (ii) has an electrical input power limit of 400 watt/m<sup>2</sup> of surface area.
- This tariff will be applied following an electrical works request to Aurora Energy from an electrical contractor. Upon receipt of the electrical works request, the tariff will be applied to a customer's account from the date the meter was changed or the day after the last quarterly read, which ever is the later.

## OffPeak with afternoon boost period – Tariff 61

Fixed charges .....	21.519c per day
Energy (all kWh) .....	12.001c per kWh

### Conditions

- The supply is to be available for a period of at least:
    - 9 hours between 8pm of every day and 7am of the following day
    - 2 hours between 1pm – 4.30pm of every day.
  - This tariff applies only in association with Tariff 31, Tariff 34 or Tariff 22.
- ### General Conditions for OffPeak supply
- An OffPeak tariff may be used for water heating, space heating and/or any other wired-in appliances as approved by Aurora Distribution.
  - An OffPeak tariff is not to be applied to any apparatus or equipment also supplied under another tariff, other than approved thermal-storage space heaters or approved thermal-storage water heaters.

- The selected times within the periods in the conditions are to be at the discretion of Aurora.
- Except with the written consent of Aurora, automatic electric storage water heaters of household type hot water supply systems under this tariff must comply with Australian Standard 1056, Storage water – heaters.
- Aurora may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with approved Australian Standards AS 3500.4.1 – 1997 and 3500.4.2:1997, National Plumbing and Drainage Code, Part 4 Hot Water Supply Systems and all amendments.
- An OffPeak tariff is not available for circuits supplying general purpose outlets, other than existing circuits on Tariff 61/62.

## OffPeak, night period only – Tariff 62

Fixed charges .....	21.519c per day
Energy (all kWh) .....	11.303c per kWh

### Conditions

- The supply is to be available for a period of at least 9 hours between 8pm of every day and 7am of the following day in association with Tariff 31, Tariff 34 or Tariff 22.
- ### General Conditions for OffPeak supply – refer to General Conditions for Tariff 61.
- ## Heating discount – Tariff 42 (residential hot water and space heating)
- |                        |                 |
|------------------------|-----------------|
| Fixed charges .....    | 16.981c per day |
| Energy (all kWh) ..... | 14.907c per kWh |
- ### Conditions
- This tariff may be applied only in association with Tariff 31.
  - Except with the written consent of Aurora, this tariff applies only to household type hot water supply systems in conjunction with direct wired electric heating that satisfies the requirements of the following conditions. Approved hot water systems must be automatic electric storage water heaters complying with Australian Standard 1056, Storage water – heaters.
  - Except with the written consent of Aurora or as provided in condition (d), this tariff only applies to:
    - an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less
    - a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres
    - to a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres, as well as an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less.
  - All other water heaters are to be charged at other tariffs applicable, except in the case of residential premises where an automatic electric storage water heater of not less than 80 litres rated hot water delivery is installed for bathroom requirements under this tariff, an approved thermostatically controlled sink heater having a heating unit rating not exceeding 1 kW and capacity not less than 7 litres may be supplied under this tariff.

- Aurora may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with Australian Standards AS 3500.4.1 – 1997 and 3500.4.2:1997, National Plumbing and Drainage Code, part 4: hot water supply systems and all amendments.
- Permanently installed wired-in electric heater/s may be eligible with this tariff on condition that the wiring of any electric heater is installed by a registered electrician in accordance with AS 3000 wiring rules and associated regulations and acts, and one of the following conditions are met:
  - If a residence has a permanently installed wired-in electric heater with an output of 3.5kW in a living area, on a single functional switch then this, and any additional permanently wired space heaters throughout the residence, may be installed on this tariff.
  - A total rating of at least 5kW of the same heating system installed throughout the residence. This heating system must be the priority heating system of the main living area and must have a single functional switch in each heated area throughout the residence. However where a ducted heating system is installed, the control switch must be located near the heating unit in order to qualify for this tariff.
  - Heating in secondary areas such as bedrooms and hallways if the residence has OffPeak storage heating in the living area(s) as its priority source of heating. The secondary heating system should be a permanently connected single propriety heating system with a total of 5kW or more heating capacity.
- Private domestic indoor swimming pools are allowed under Tariff 42 if an installation: (i) complies with the Tariff 42 heating rules as provided in condition (f); and (ii) has an electrical input power limit of 400 watt/m<sup>2</sup> of surface area.
- This tariff will be applied following an electrical works request to Aurora Energy from an electrical contractor. Upon receipt of the electrical works request, the tariff will be applied to a customer's account from the date the meter was changed or the day after the last quarterly read, which ever is the later.

## General – Tariff 22

Fixed charges .....	94.717c per day
First 500 kWh per quarter .....	33.714c per kWh
Remainder .....	24.748c per kWh

### Conditions

- This tariff applies to electrical energy used for all purposes.
- This tariff may be used in conjunction with Tariff 43, Tariff 61 or Tariff 62.
- Where, prior to 1/7/2008 and in respect of eligible installations, curtilage discounts have been given, those discounts may continue until further notice. Curtilage discounts are only available to installations carrying on farming under ANZSIC Class 1. No new curtilage discounts will be available.
- Between 1/7/2014 and 30/06/2015, where a curtilage discount applies, it will rebate 30% of the daily charge for this tariff.

## Nursing homes light and power – Tariff 34

Fixed charges .....	132.808c per day
First 500 kWh per quarter .....	31.263c per kWh
Next 500 kWh per quarter .....	24.307c per kWh
Remainder .....	20.451c per kWh

### Conditions

- This tariff applies only to nursing homes registered with the Australian Government Department of Health & Ageing.
- Storage hot water supply systems may be separately charged under Tariff 43, Tariff 61 or Tariff 62.
- The energy rates are for low-voltage supply.

## Business hot water supply system – Tariff 43

Fixed charges .....	16.981c per day
Energy (all kWh) .....	14.907c per kWh

### Conditions

- This tariff may be applied only in association with Tariff 22 or Tariff 34.
- Except with the written consent of Aurora or as provided in conditions (c) and (d), this tariff applies only to hot water supply systems having automatic electric storage water heaters complying with Australian Standard 1056, Storage Water-Heaters, and having an electric heating unit rating not exceeding 16 watts per litre, or not exceeding 32 watts per litre if the total delivery rating is greater than 500 litres.
- Where 2 or more storage heaters are installed in the one installation, the limit of 32 watts per litre may be exceeded within individual heaters if the ratio of the total wattage of all the heating units to the total delivery rating does not exceed 32 watts per litre and the total delivery rating is greater than 500 litres.
- Dairy water heaters containing main heating units and booster heating units may have both heating units connected under this tariff.
- For dairy water heaters, the limits placed on heating unit rating and compliance with AS 1056 do not apply.

## Irrigation – Tariff 73/74 (Obsolete)

Fixed charges .....	310.229c per day
Energy – night rate .....	12.947c per kWh
Energy – day rate .....	29.467c per kWh

### Conditions

- This tariff applies only to installations that were supplied at 30 June 2012 under Tariff 73/74 of the Aurora Energy Standard Retail Contract.
- This tariff applies only to irrigation pumping for approved agricultural purposes classified by ANZSIC Class 01.
- The night rate is to be available for not less than 10 hours between 8pm and 7am. In general the night rate will be available for 10 hours, but subject to network constraints and at Aurora's discretion, an 11 hour window may be available on request. For individual customers the starting and finishing times for the night rate will be staggered and may commence at any time between 8pm and 9pm and end at any time between 6am and 7am, subject to the 10 hour minimum availability.

## Irrigation ToU – Tariff 75

Fixed charges .....	266.960c per day
Peak energy .....	29.885c per kWh
Shoulder energy .....	23.332c per kWh
OffPeak energy .....	14.579c per kWh

### Conditions

- This tariff applies only to irrigation pumping for approved agricultural purposes classified by ANZSIC Class 01.
- Time of Use periods apply:
  - From 1 April to 30 September Peak rates apply from 7am to 10pm Monday to Friday, Shoulder rates apply from 7am to 10pm Saturday and Sunday, and OffPeak rates apply at all other times.
  - From 1 October to 31 March shoulder rates apply from 7am to 10pm Monday to Friday and OffPeak rates apply at all other times.

## Monthly kVA demand low voltage – Tariff 82

Fixed charges .....	296.956c per day
Energy (all kWh) .....	15.256c per kWh
All kVA .....	\$193.927 per kVA per annum

### Conditions

- This tariff applies to electrical energy used for any purpose.
- The demand charge is the product of the demand charge rate and the maximum demand. Maximum demand is the maximum demand measured at any time of day.
- Aurora may determine:
  - the maximum demand by measurement or assessment
  - whether this tariff applies to a part or the whole of an installation.
- This tariff applies only to an installation that uses a 3-phase supply.
- Aurora may make a special charge if a feeder extension or special substation is necessary.
- Aurora is to read the meters on, or as soon as practicable after, the first working day of the calendar month immediately after the nominated month.
- An account under this tariff is to be:
  - rendered monthly
  - rendered on, or as soon as practicable after, the day on which the meter is read
  - posted or sent by facsimile to the customer's address.
- For the purposes of this tariff, 'nominated month' means the period between a meter reading and the next following meter reading.

## Industrial low voltage demand – Tariff 83 (Obsolete)

Fixed charges .....	296.956c per day
Energy (all kWh) .....	15.547c per kWh
All kW .....	\$281.195 per kW per annum

### Conditions

- This tariff applies only to installations that were supplied at 31 December 2004 under Tariff 83 of the Aurora Energy Standard Retail Contract.
- This tariff applies to electrical energy used for all purposes.
- This tariff applies to a part or the whole of an installation, determined by Aurora.
- Only installations that use a 3-phase supply and installations that were supplied under this tariff at 31 December 1996 under the Hydro-Electric Commission By-Laws 1994 will be supplied after that date.
- Aurora may, at its discretion, determine the maximum demand by measurement or assessment.
- A special charge may be made in the event of a feeder extension or special substation arrangements being necessary.

## Monthly kVA demand high voltage – Tariff 85

Fixed charges .....	291.258c per day
Energy (all kWh) .....	13.430c per kWh
All kVA .....	\$111.131 per kVA per annum

### Conditions

- This tariff applies to electrical energy used for any purpose.
- The demand charge is the product of the demand charge rate and the maximum demand. Maximum demand is the maximum demand measured at any time of day.
- Aurora may determine:
  - the maximum demand by measurement or assessment
  - whether this tariff applies to a part or the whole of an installation.
- This tariff applies only to an installation that uses a 3-phase supply.
- Aurora may make a special charge if a feeder extension or special substation is necessary.
- Aurora is to read the meters on, or as soon as practicable after, the first working day of the calendar month immediately after the nominated month.
- An account under this tariff is to be:
  - rendered monthly
  - rendered on, or as soon as practicable after, the day on which the meter is read
  - posted or sent by facsimile to the customer's address.
- For the purposes of this tariff, 'nominated month' means the period between a meter reading and the next following meter reading.
- Supply is to be metered on the high voltage side of the customer's transformer.

## Industrial high voltage demand – Tariff 86 (obsolete)

For information only, electricity supply from Tariff 86 is no longer available.

## General conditions: High voltage

### General conditions applicable to high voltage commercial and industrial power customers

- Availability of supply at high voltage is to be at the discretion of Aurora and is to be at or in excess of 6,600 volts, 3-phase, 50 Hertz as determined by Aurora.
- The consumption of electrical energy is to be metered on the high voltage side of the customer's transformer, except for installations otherwise metered as at 31 December 2003.
- A substation and equipment must be provided by the customer in accordance with the Hydro-Electric Commission (Service and Installation) By-Laws 1993.
- The application of these tariffs is subject to the payment of a special charge to be determined by Aurora in the event of a feeder extension being necessary.

### General conditions applicable to all commercial and industrial power customers

- A maximum demand meter installed by Aurora for the purpose of determining a customer's demand for tariff purposes is to have a resetting period of 15 minutes.

## ADDITIONAL CHARGES

A late payment fee of \$5.00 applies for accounts not paid in full by the fifth day past the due date (Pensioner, Health Care Card and other exemptions apply).

Overdue accounts for Standard Retail Contract customers may be charged interest that reflects the Commonwealth Bank Commercial Overdraft rate as at 1 July each year.

If a government, regulator or network distributor varies or introduces a fee, charge or tax, Aurora may pass through all or part of this varied or new fee, charge or tax to you. The charges for network-related services, as approved by the Australian Energy Regulator, may include our reasonable costs for arranging such services.

## Further information

Aurora's Standard Retail Contract is available at [www.auroraenergy.com.au](http://www.auroraenergy.com.au) or by calling **1300 13 2003**.

For further information please contact Aurora on the following numbers:

Residential customers: **1300 13 2003**

Business customers: **1300 13 2045**

