



2024-25 Standing Offer Tariff Schedule

As approved by the Tasmanian Economic Regulator

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1. INTRODUCTION

The Standing Offer prices in this schedule have been approved by the Tasmanian Economic Regulator in accordance with the 2022 Price-Regulated Retail Service Price Determination made under section 40AA(1) of the *Electricity Supply Industry Act 1995*. The prices apply from 1 July 2024 to 30 June 2025.

The following schedule should be read in conjunction with Aurora Energy's Standard Retail Contract, which is available at auroraenergy.com.au.

GST

All prices are inclusive of GST

Time

Any reference to time means Australian Eastern Standard Time.

2. RETAIL TARIFFS FOR 2024-25

2.1 Residential light and power - Tariff 31 (Obsolete)

Daily supply charge	121.5081c per day
Energy (all kWh)	29.6477c per kWh

Tariff 31 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff after 30 June 2024. Customer installations that were, as at 1 July 2024, assigned to Tariff 31 are able to remain assigned to this tariff, unless they subsequently initiate assignment to another tariff applying to the residential tariff class.

Conditions

(a) For existing connections, this tariff is for low voltage installations located at premises that are used wholly or principally as private residential dwellings.

(b) There are no restrictions on the use of the supply (i.e., the supply may be used for general power, heating, water heating, etc.).

(c) Farm outbuildings may be connected on this tariff provided that the connection is through the meters of the farm residence.

(d) Heating and storage hot water supply systems may be separately charged under Tariff 41, Tariff 61 or Tariff 62.

2.2 Heating and Hot Water - Tariff 41 (Obsolete)

Daily supply charge	22.6564c per day
Energy (all kWh)	19.2528c per kWh

Tariff 41 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff after 30 June 2024. Customer installations that were, as at 1 July 2024, assigned to Tariff 41 are able to remain assigned to this tariff, unless they subsequently initiate assignment to another tariff applying to the residential tariff class.

Conditions

(a) For installations located on premises used wholly or principally as private residential dwellings, this tariff is for storage water heating and/or residential space heating and/or domestic indoor pool heating only.

(b) Except for thermal storage space heaters or thermal storage water heaters, this tariff may not be applied to any apparatus also connected under another tariff.

(c) This tariff is not available on a stand-alone basis and to be eligible customers must also be supplied under Tariff 31 Residential light and power.

(d) A compliant meter is required for supply under this tariff.

(e) Permanently installed “wired-in” electric heater(s) may be eligible for this tariff on condition that the wiring of any such electric heater(s) is installed by a registered electrician in accordance with AS/NZS 3000 wiring rules and associated regulations and Acts applying at the time of installation.

2.3 Off-peak with afternoon boost - Tariff 61 (Obsolete)

Daily supply charge	28.0011c per day
Energy (all kWh)	15.5006c per kWh

Tariff 61 is no longer available to new installations. Existing installations on other tariffs are also unable to be reassigned to Tariff 61. Customer installations that were, as at 1 July 2019, assigned to Tariff 61 will be able to remain assigned to this tariff, and Tariff 61 will continue to apply to customers who move in to those premises after that date.

Conditions

- (a) The supply is to be available for the following durations, at times selected by TasNetworks:
- (i) At least 9 hours between 8pm of every day and 7am the following day.
 - (ii) A further 2 hours between 1pm – 4.30pm.
- (b) This tariff applies only in association with Tariff 31 or Tariff 22.
- (c) See clause 2.5 for general conditions of Off-peak supply.

2.4 Off-peak, night period only - Tariff 62

Daily supply charge	26.7657c per day
Energy (all kWh)	14.5998c per kWh

Conditions

- (a) Energy to installations connected on this tariff will only be available between 10pm and 7am the following day.
- (b) See clause 2.5 for general conditions of Off-peak supply.

2.5 General conditions for Off-Peak supply

- (a) An Off-Peak tariff may be used for water heating and/or space heating, and/or any other wired-in appliances as approved by TasNetworks. For premises used wholly or principally as private residential dwellings this tariff can be used for heating swimming pools, including those that incorporate a spa, but not separate spas from which the water goes to waste after use.
- (b) An Off-Peak tariff is not to be applied to any apparatus or equipment also supplied under another tariff, other than approved thermal-storage space heaters or approved thermal-storage water heaters.
- (c) The selected times within the periods in the conditions are to be at the discretion of TasNetworks.
- (d) Automatic electric storage water heaters of household type hot water supply systems under this tariff must comply with Australian Standard 1056, Storage water – heaters.
- (e) TasNetworks may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with approved Australian

Standards AS 3500.4.1 – 1997 and 3500.4.2003, National Plumbing and Drainage Code, Part 4 Hot Water Supply Systems and all amendments.

(f) An Off-Peak tariff is not available for circuits supplying general purpose outlets, other than existing circuits on Tariff 61/62.

(g) Permanently “wired-in” electric heaters and/or “wired-in” appliances must be installed by a registered electrician in accordance with AS/NZS 3000 wiring rules and associated regulations and acts applying at the time of installation.

2.6 Residential Time-of-use - Tariff 93

Daily supply charge	134.9834c per day
Peak	35.8366c per kWh
Off-peak	16.6862c per kWh

Conditions

(a) This is the default tariff for:

- (i) new connections of low voltage installations that are located on premises used wholly or principally as private residential dwellings; and
- (ii) customers who move into or take supply at premises with an installation that is already supplied under this tariff.

(b) There are no restrictions on the use of the supply (i.e. the supply may be used for general power, heating, water heating, etc.).

(c) Farm outbuildings may be connected on this tariff provided that the connection is through the meters for the farm residence.

(e) This tariff may also be used in conjunction with the Tariff 62 – controlled low voltage energy – night period only.

(f) A compliant meter capable of recording time of use data is the mandatory requirement for supply under this tariff.

Time periods	Tariff Rate
Mon – Fri 7am – 10am Mon – Fri 4pm – 9pm	Peak
Mon – Fri 10am – 4pm	Off-peak

Mon – Fri 9pm – 7am	
Sat – Sun (all weekends)	Off-peak

2.7 General Use - Tariff 22 (Obsolete)

Daily supply charge	116.7902c per day
First 500 kWh per quarter (all kWh)	36.3932c per kWh
Remainder	26.9229c per kWh

Tariff 22 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff after 30 June 2024. Customer installations that were, as at 1 July 2024, assigned to Tariff 22 are able to remain assigned to this tariff, unless they subsequently initiate assignment to another tariff applying to the residential tariff class.

Conditions

- (a) This tariff is available for premises that are not used, wholly or principally, as private residential dwellings. It applies to electrical energy used for all purposes, subject to these conditions.
- (b) This tariff may be used in conjunction with Tariff 43, Tariff 61 or Tariff 62.

2.8 Business hot water supply system - Tariff 43 (Obsolete)

Daily supply charge	22.4793c per day
Energy (all kWh)	17.2393c per kWh

Tariff 43 is no longer available to new installations. Existing installations on other retail tariffs are unable to be reassigned to this tariff after 30 June 2024. Customer installations that were, as at 1 July 2024, assigned to Tariff 43 are able to remain assigned to this tariff, unless they subsequently initiate assignment to another tariff applying to the residential tariff class.

Conditions

- (a) This tariff may be applied only in association with Tariff 22.

2.9 Business Time of Use - Tariff 94

Daily supply charge	135.8181c per day
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Peak energy	29.9482c per kWh
Shoulder energy	21.6461c per kWh
Off Peak energy	12.6613c per kWh

Conditions

(a) This is the default tariff for:

- (i) new connections of low voltage installations located on premises that are not used wholly or principally as private residential dwellings; and
- (ii) customers who move into or take supply at premises with an installation that is already supplied under this tariff.

(b) There are no restrictions on the use of the supply (i.e. the supply may be used for general power, heating, water heating, etc.).

(c) This tariff may be used in conjunction with the Tariff 62 – controlled low voltage energy – night period only.

(d) A compliant meter capable of recording time of use data is the minimum requirement for installations on this tariff.

Time periods		Tariff Rate
Mon – Fri	7am – 10pm	Peak
Sat – Sun	7am – 10pm	Shoulder
Mon – Sun	10pm – 7am	Off-peak

2.10 Monthly kVA demand low voltage - Tariff 82

Daily supply charge	393.1143c per day
Energy (all kWh)	17.6438c per kWh
All kVA	\$163.445 per kVA per annum

This tariff is for low voltage installations that are not used wholly or principally as private residential dwellings or for large business customers whose demand is greater than 70kVA.

Conditions

(a) This tariff applies to electrical energy used for any purpose.

(b) The demand charge is the product of the demand charge rate and the maximum demand. Maximum demand is the maximum demand measured at any time of day.

(c) TasNetworks may determine:

- (i) the maximum demand by measurement or assessment.
- (ii) whether this tariff applies to a part or the whole of an installation.

(d) TasNetworks may make a special charge if a feeder extension or special substation is necessary.

(e) An account under this tariff is to be:

- (i) rendered monthly.
- (ii) rendered on, or as soon as practicable after, the day on which the meter is read.
- (iii) posted or sent by facsimile to the customer's address.

(f) For the purposes of this tariff, 'nominated month' means the period between a meter reading and the next following meter reading.

2.11 Irrigation Time of Use - Tariff 75

Daily supply charge	351.2608c per day
Peak energy	33.3501c per kWh
Shoulder energy	24.2859c per kWh
Off Peak energy	15.1754c per kWh

Conditions

(a) This tariff is for primary producers' business installations that are used solely for the irrigation of crops (including pasture) and classified as ANZSIC class 01.

(b) Time of Use periods apply:

- (i) from 1 April to 30 September, Peak rates apply from 7am to 10pm Monday to Friday, Shoulder rates apply from 7am to 10pm Saturday and Sunday, and Off-Peak rates apply at all other times.
- (ii) from 1 October to 31 March, Shoulder rates apply from 7am to 10pm Monday to Friday and Off-Peak rates apply at all other times.

3. ADDITIONAL SERVICES AND CHARGES

3.1 Concessions

Pensioners, health care card, immigration card or community detention card holders may be entitled to receive a rebate.

3.2 Life Support and Medical Cooling

Customers on life support equipment or who have a condition that requires additional cooling or heating may be entitled to receive a discount depending on the type of equipment that they use upon making an application to Aurora Energy.

3.3 Direct Debit Discount

A discount will be allowed on statements that have charges for electricity use and show a Direct Debit receipt in the transactions. The discount is calculated at a daily rate of 5 cents plus GST per day.

3.4 Late Payment Fee

A late payment fee of \$5.00 applies for accounts not paid in full by the fifth day past the due date (Pensioner, Health Care Card and other exemptions apply).

3.5 Overdue Accounts

Overdue accounts for Standard Retail Contract customers may be charged interest that reflects the 90-day Bank Accepted Bill rate (plus 6%), as set by the Reserve Bank of Australia for the relevant quarter of 2023/24.

3.6 Other Charges

If a government, regulator or network distributor varies or introduces a fee, charge or tax, Aurora Energy may pass through all or part of this varied or new fee, charge or tax to you.

3.7 Cancellation of Service

Electricity will be supplied to customers on the basis of the published tariffs as from 1 July 2023 and any customer not wishing to receive power on that basis should notify Aurora Energy to arrange a disconnection.

For information about Aurora Energy's products and services, please visit auroraenergy.com.au

Alternatively, phone the Customer Service Centre, Monday to Friday, 8am to 6pm:

Residential customers: 1300 132 003

Small Business: 1300 132 045