

Trade Waste Policy



Purpose

This policy outlines our commitment to the efficient and effective management of liquid trade waste and sets out how we levy trade waste charges.

Policy

We are committed to the effective and efficient management of trade waste to prevent harm to people, the environment and our sewerage infrastructure.

Our principles for the management of trade waste include:

- Application of a responsive, risk-based approach.
- The use of appropriate, clear and specific agreements (including the customer contract and consent with trade waste customers that detail their obligations).
- Moving to fully recover the costs of providing trade waste services on an equitable basis, including the cost of conveyance, treatment, storage, disposal, maintenance and repair of damage to our sewerage infrastructure.
- Promotion of trade waste minimisation and encouraging customers to apply sustainable, clean and innovative trade waste management practices.

Trade waste consent

A person must obtain our consent under Section 56ZI of the Act before discharging anything to our sewerage infrastructure. The process for obtaining consent is set out on our website at www.taswater.com.au.

Customer categories

We determine a trade waste customer's category by calculating a risk score based on four elements: business activity, substance of most concern, trade waste volume (as set out in the *Trade Waste Customer Category Guideline*), and pre-treatment requirements (as set out in the *Pre-treatment Guidelines*).

We classify trade waste customers into the following primary categories:

- **Category 0 Trade Waste customer** means a customer discharging trade waste of very low volume or strength, equivalent to or less than that of a standard residential dwelling.
- **Category 1 Trade Waste customer** means a customer discharging low volume and low impact Trade Waste which is minimal risk to the sewerage infrastructure and can be managed through cleaner production methods.

- **Category 2 Trade Waste customer** means a customer discharging low to medium volume and low impact Trade Waste which requires physical pre-treatment at the source to make it acceptable for discharge to the sewerage infrastructure, and includes those customers in subcategories 2A, 2B and 2C as set out in the Price and Service Plan.
- **Category 3 Trade Waste customer** means a customer discharging trade waste which through volume, composition or quality, individually or combined, poses a medium risk to the operation of TasWater's sewerage infrastructure.
- **Category 4 Trade Waste customer** means a customer discharging trade waste which through volume, composition or quality, individually or combined, poses a high risk to the operation of TasWater's sewerage infrastructure.
- **Tankered waste** means trade waste that is accepted (at our discretion) directly at designated receiving facilities that is not otherwise permitted to be discharged at the source into our sewerage infrastructure, in accordance with regulation 15 of the *Water and Sewerage Industry (General) Regulations 2019*.

Our *Trade Waste Customer Category Guideline* provides further detail on the categorisation of customers.

Fees and charges

The fees, charges and associated indexation are determined by the Tasmanian Economic Regulator. We will publish the approved schedule of fees and charges for each category of trade waste customer on our website at www.taswater.com.au. The following fees and charges apply for each category of trade waste customer, as set out in our approved Price and Service Plan:

- **Category 0 trade waste**
We will levy application fees and sewerage charges. We will not levy trade waste charges on Category 0 trade waste customers.
- **Category 1 and 2 trade waste**
We will levy application fees and trade waste charges and may (if applicable) levy a site constraint fee or non-compliance charge.
- **Category 3 and 4 trade waste**
These customers must enter into a contract with us under Section 61 of the Act.
We will levy application fees, volumetric charges and mass load charges, and may (if applicable) levy a non-compliance charge.
We may negotiate tailored agreements (including fees and charges) with each customer that reflect the implementation of appropriate trade waste risk controls.

- **Tankered trade waste**

We will levy management charges and tankered trade waste fees on a per kilolitre basis.

Requirements

The CEO is responsible for implementing this Policy.

Relevant legislation

- *Water and Sewerage Industry Act 2008 (the Act)*
- *Water and Sewerage Industry (Pricing and Related Matters) Regulations 2021*
- *Water and Sewerage Industry (General) Regulations 2019*

Definitions

Term	Meaning
Act	Means the <i>Water and Sewerage Industry Act 2008</i> .
trade waste	Has the same meaning as in the Act and refers to liquid waste generated other than in the course of domestic activities and includes liquid waste generated by any trade, industrial, commercial, educational, medical, dental, veterinary, agricultural, horticultural, scientific research or experimental activities.
application fee	Means the cost imposed by us for assessment of an application and making a determination about accepting trade waste into our sewerage infrastructure.
consent	Has the same meaning as in the customer contract.
sewerage access charge	Has the same meaning as a 'fixed charge' in the <i>Water and Sewerage Industry (Pricing and Related Matters) Regulations 2021</i> , and refers to a charge, which is recurrent, for the provision of a sewerage service to a customer, but does not include a variable charge for the service.
management charge	Is the management component calculated as an apportionment of the time spent on the administrative and technical tasks required to adequately manage each trade waste customer.
mass load charge	Is the charge applied to the quantity (in kilograms) of pollutant discharged by a customer into our sewerage infrastructure.
non-compliance charge	Is the charge levied when a customer fails to comply with the conditions of our consent. The charge is a multiple of the

Term	Meaning
	trade waste charge and reflects either a minor non-compliance or major non-compliance event.
minor non-compliance	Is a failure to maintain pre-treatment or operate within a consent or install adequate pre-treatment for up to 12 months.
major non-compliance	Is where pre-treatment is inadequate and there is a failure to take reasonable steps to upgrade, or to discharge substances or trade waste that poses an unacceptable risk to the sewerage system or the safety of people.
Price and Service Plan	Means our price and service plan approved by the Regulator under Section 65 of the Act.
Regulator	Means the Regulator referred to in Section 11 of the Act.
sewerage infrastructure	Has the same meaning as in the Act.
trade waste charge	Means a recurrent charge for accepting trade waste from a customer but does not include a sewerage access charge. The trade waste charge comprises: <ul style="list-style-type: none"> • An annual management component that is calculated as an apportionment of the time spent on the administrative and technical tasks required to adequately manage each category of trade waste customers • A usage component that is calculated based on the deemed average trade waste discharge volumes for trade waste customers in each category.

Supporting Documents

- *Pre-treatment Guidelines*
- *Trade Waste Customer Category Guideline*

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