

# Service Extension and Expansion Policy

---

## Purpose

The purpose of this policy is to specify the circumstances, and the terms and conditions, under which we will extend and expand our water infrastructure and/or sewerage infrastructure, including at the request of a person.

## Policy

Our approach to service extension and expansion is as follows:

### Planned Extension

We may extend and expand our water and sewerage services as planned in our capital works program.

### Other circumstances

If an extension/expansion is not contained in the capital works program, we will permit extension and/or expansion to our infrastructure following the request of a property owner, when:

- That request is in writing specifying the necessary extension and/or expansion, and that request does not include any extension/expansion that is shown in our master plans.

### Terms and Conditions

- Agreement to pay any relevant charges under the *Developer Charges Policy*.
- An Infrastructure Agreement to the satisfaction of TasWater is entered into which will also form the terms and conditions that will apply to the works as required under s56ZI of the Act.

Infrastructure Agreements in these circumstances will generally see all design and construction performed by the proponent, with assets gifted to TasWater.

## Requirements

The CEO is responsible for implementing this Policy.

## Definitions

Term	Definition
Act	Means the Water and Sewerage Industry Act 2008.
Certificate for certifiable work	Means a certificate referred to in Section 56TC(3) or section 56TC(4) of the Act that is issued by us under Section 56TC of that Act.
Expansion	Means the augmentation of water infrastructure and/or sewerage infrastructure to accommodate the development or connection of a property that cannot be catered for by a current water system's capacity and/or current sewerage system's capacity.
Extension	Means the lengthening of water infrastructure and/or sewerage infrastructure to enable connection of a property to an existing water system and/or sewerage system.
Isolated development	Means land that is proposed for development / change in use that is not designed to connect to our existing infrastructure.
Planning authority	Has the same meaning as in Section 3 of the <i>Land Use Planning and Approvals Act 1993</i> .
Price and Service Plan	Means a price and service plan approved under section 65 of the Act.
Regulator	Means the Regulator referred to in Section 11 of the Act.
Serviced land	<p>Means land that we will permit to be connected to our water infrastructure or sewerage infrastructure. We have identified this land by individual title, in accordance with Section 56U(1)(b) of the Act.</p> <p>Note: Information about our serviced land boundaries, including maps, is available on our website (<a href="http://www.taswater.com.au">www.taswater.com.au</a>), The List (<a href="http://maps.thelist.tas.gov.au">maps.thelist.tas.gov.au</a>) and for inspection by customers at our offices. We can also be contacted during business hours on 13 6992 for further information.</p> <p>Serviced land boundaries will change over time as the capacity of the system changes.</p>
Works external	Means infrastructure that is external to a development site, for extension and/or expansion, required to service the development and is installed at a developer's cost and gifted to us.
Works internal	Means infrastructure that is within a development site that is installed at a developer's cost and gifted to us.

## Associated Documents

- Developer Charges Policy

<b>Version number, title and IMS number</b>	Service Extension and Expansion Policy
<b>Endorsed By</b>	TasWater CEO
<b>Date</b>	19 June 2025