

OTTER CUSTOMER CONSULTATIVE COMMITTEE
MEETING NO. 3/2024
19 November 2024
By MS Teams / 21 Murray Street

AGENDA

1.00	1. Welcome and Apologies
1.05	2. Minutes and actions from June 2024 meeting
1.10	3. Ombudsman Update
1.15	4. Restriction of flat rate electricity tariffs and explanation of demand tariffs Giles Whitehouse, Corporate Affairs Manager, Aurora Energy
1.30	5. TasWater's actions to reduce water losses and customer engagement approach for the fifth regulatory period Davide Palermo, Economic Regulation and Pricing Manager, TasWater
1.50	6. Price comparison report Cassandra Pavez, Senior Research Officer, OTTER
2.30	7. Projects on the Go - Discussion
2.50	Other Business

Proposed next meeting date: TBC