

Appendix 8 – Trade Waste Policy

Aim

This policy outlines our commitment to the efficient and effective management of liquid trade waste and sets out [how we levy trade waste charges](#).~~our trade waste charges.~~

Policy

We are committed to the effective and efficient management of trade waste to prevent harm to people, the environment and our sewerage infrastructure.

Our principles for the management of trade waste include:

- Application of a responsive, risk-based approach
- The use of appropriate, clear and specific agreements (including the customer contract and consent with trade waste customers that detail their obligations
- Moving to fully recover the costs of providing trade waste services on an equitable basis, including the cost of conveyance, treatment, storage, disposal, maintenance and repair of damage to our sewerage infrastructure
- Promotion of trade waste minimisation and encouraging customers to apply sustainable, clean and innovative trade waste management practices.

Trade waste consent

A person must obtain our consent under Section 56Z1 of the *Water and Sewerage Industry Act 2008* (the Act) before discharging anything to our sewerage infrastructure. The process for obtaining consent is set out on our website at www.taswater.com.au.

Customer categories

We determine a trade waste customer's category by calculating a risk score based on four elements: business activity, substance of [most](#) concern, pre-treatment requirements (as set out in the *Pre-treatment Guidelines*) and trade waste volume.

We classify trade waste customers into the following primary categories:

- **Category 0 Trade Waste customer** means a customer discharging~~;~~ trade waste of very low volume or strength, equivalent to or less than that of a standard residential dwelling.
- **Category 1 Trade Waste customer** means a customer discharging low volume and low impact Trade Waste which is minimal risk to the Sewerage Infrastructure and can be managed through cleaner production methods~~;~~ ~~trade waste of low volume or strength, which poses minimal risk to our sewerage infrastructure and can be managed through pre-treatment or cleaner production methods.~~
- **Category 2 Trade Waste customer** means a customer discharging low to medium volume and low impact Trade Waste which requires physical pre-treatment at the source to make it acceptable for discharge to the sewerage infrastructure, and includes those customers in subcategories 2A, 2B and 2C as set out in the Price and Service Plan.~~;~~ ~~trade waste of low to medium volume, which requires physical pre-treatment at the source to make the trade waste acceptable for discharge to our sewerage infrastructure. Category 2 is further separated into three sub-categories (2A, 2B and 2C), based on an assessment of the commercial and technical risk associated with accepting a customer's trade waste into our sewerage infrastructure~~
- **Category 3 Trade Waste customer** means a customer discharging trade waste which through volume, composition or quality, individually or combined, poses a medium risk to the operation of TasWater's sewerage infrastructure.~~;~~ ~~trade waste that, through volume, composition or quality, individually or combined, poses a medium risk to the operation of our sewerage infrastructure~~

- **Category 4 Trade Waste customer** means a customer discharging trade waste which through volume, composition or quality, individually or combined, poses a high risk to the operation of TasWater's sewerage infrastructure. ~~trade waste that, through volume, composition or quality, individually or combined, poses a high risk to the operation of our sewerage infrastructure~~
- **Tankered waste** means trade waste that is accepted (at our discretion) directly at designated receiving facilities that is not otherwise permitted to be discharged at the source into our sewerage infrastructure, in accordance with regulation 15 of the *Water and Sewerage Industry (General) Regulations 2019*.

Our *Trade Waste Customer Category Guideline* provides further detail on the categorisation of customers.

Fees and charges

~~We will determine the~~ The fees, charges and associated indexation are determined by the Tasmanian Economic Regulator.

We will publish the approved schedule of fees and charges for each category of trade waste customer on our website at www.taswater.com.au.

The following fees and charges apply for each category of trade waste customer, as set out in our approved Price and Service Plan:

- **Category 0 trade waste**

We will levy application fees and sewerage charges. We will not levy trade waste charges on Category 0 trade waste customers.

- **Category 1 and 2 trade waste**

We will levy application fees and trade waste charges and may (if applicable) levy a catchment management fee or non-compliance charge.

- **Category 3 and 4 trade waste**

These customers must enter into a contract with us under Section 61 of the Act.

We will levy application fees, volumetric charges and mass load charges, and may (if applicable) levy a non-compliance charge.

We may negotiate tailored agreements (including fees and charges) with each customer that reflect the implementation of appropriate trade waste risk controls.

- **Tankered trade waste**

We will levy management charges and tankered trade waste fees on a per kilolitre basis.

Definitions

Terms used in this policy that are defined in the Act have the same meaning as in the Act.

Act means the *Water and Sewerage Industry Act 2008*.

application fee means the cost imposed by us for assessment of an application and making a determination about accepting trade waste into our sewerage infrastructure.

consent has the same meaning as in the customer contract.

fixed sewerage charge has the same meaning as in the *Water and Sewerage Industry (Pricing and Related Matters) Regulations ~~2011~~2021*.

management charge is the management component calculated as an apportionment of the time spent on the administrative and technical tasks required to adequately manage each trade waste customer.

mass load charge is the charge applied to the quantity (in kilograms) of pollutant discharged by a customer into our sewerage infrastructure.

non-compliance charge is the charge levied when a customer fails to comply with the conditions of our consent. The charge is a multiple of the trade waste charge and reflects either a minor or major non-compliance event.

trade waste charge means a recurrent charge for accepting trade waste from a customer but does not include a fixed sewerage charge. The trade waste charge comprises:

- An annual management component that is calculated as an apportionment of the time spent on the administrative and technical tasks required to adequately manage each category of trade waste customers
- A usage component that is calculated based on the deemed average trade waste discharge volumes for trade waste customers in each category.

volumetric charge is the charge applied to the volume (in kilolitres) of trade waste discharged by a customer into our sewerage infrastructure.

Legislation

- *Environmental Management and Pollution Control Act 1994*
- *Water and Sewerage Industry Act 2008*
- *Environmental Management and Pollution (Waste Management) Regulations 2020*
- *Water and Sewerage Industry (General) Regulations 2019*
- *Water and Sewerage Industry (Pricing and Related Matters) Regulations ~~2011~~2021*

Responsibilities

The Chief Executive Officer of TasWater is responsible for implementing this policy.
Approved by the Board at its meeting on of ~~2021~~2022.

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Chairman