

# Office of the Tasmanian Economic Regulator

Email: [office@economicregulator.tas.gov.au](mailto:office@economicregulator.tas.gov.au)

Telephone: (03) 6145 5899

GPO Box 770 Hobart TAS 7001

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## COMPETITIVE NEUTRALITY COMPLAINT FORM

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### Complainant's name and contact details

State the full name of the complainant and details so as the Tasmanian Economic Regulator can send correspondence about the complaint.

Name: .....

Position title: .....

Business name: .....

Address: .....

State: ..... Postcode: .....

Telephone: .....

E-mail: .....

Postal Address (if different from Business Address):

.....  
State: ..... Postcode: .....

### Description of the complainant's business activities

Provide information about your business type and market. For example, what product or service does the business supply? Who are its customers? Who are its competitors? What aspects of the business are most relevant to the complaint?

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**Government body’s name and contact details**

Only one government body may be the subject of a complaint. If you wish to make a complaint about more than one government body, you need to lodge separate complaints.

Name: .....

Address: .....

State: ..... Postcode: .....

Telephone: .....

E-mail: .....

**Description of the government body’s business activities**

Provide details of the goods or service provided by the government body, the type of customers that are using the goods or service/s and the geographical area/s the government body’s business operates in.

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**Summary of complaint**

Please set out the action or actions of the government body that you consider breach competitive neutrality principles.

Please indicate the type(s) of unfair advantage(s) you consider the government body has as a result of its government ownership.

Specifically state the section of the *Competition Principles Agreement* that deals with competitive neutrality principles you consider the government body has breached (ie Clause 3(5)(b)).

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*If you require more room, attach extra pages to the end of the complaint form along with any other further information and evidence to support your complaint.*

**Information in support of the complaint**

It is essential that you demonstrate, with evidence, how your business has been affected financially from what you consider to be the government body’s breach of competitive neutrality principles. This may include any loss or downturn in profit or custom (sales). It is essential that you demonstrate that any adverse financial affect is directly related to the activity of the government body. If you are attempting to establish a new business, describe what barriers to entry to the market you are experiencing and why that is the result of the government body’s supposed contravention. Evidence could include documents such as customer numbers at both your business and the business of the government body, profit and loss statements, photographs, etc.

*Please provide any other relevant information that you think would be helpful in an investigation.*

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**Details of efforts taken to resolve your complaint with the government body**

You must first try to resolve your concerns with the government body directly before lodging a complaint with the Regulator.

Have you contacted the government body to discuss your concerns?      **Yes / No**

If so, please provide details (or attach copies) of relevant correspondence between you and the government body, including the outcome.

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Please confirm that the information contained in this complaint is true and correct:

Signed: ..... Date: .....

If you need further assistance in relation to your complaint, please contact the Office of the Tasmanian Economic Regulator (contact details are set out on the first page of this form).

Further information about competitive neutrality and making competitive neutrality complaints is available on the Tasmanian Economic Regulator’s website at: [Competitive Neutrality | Office of the Tasmanian Economic Regulator](#)

**Filing fee**

Complainant’s must pay a filing fee **before lodging a complaint.**

The filing fee is calculated based on the value of 110 fee units; the current value of a fee unit is available on the Department of Treasury and Finance’s website: [Fee Units | Treasury and Finance Tasmania](#) or by contacting the Office.

Complainants need to contact the Office to organise the payment of the filing fee.