

OTTER CUSTOMER CONSULTATIVE COMMITTEE

MEETING NO. 3/2022

10.30am to 12.30pm - THURSDAY 15 SEPTEMBER 2022

By MS Teams

AGENDA

10.30	1. Welcome and Apologies
10.35	2. Minutes and actions from July 2022 meeting
10.40	3. Ombudsman Update
10.50	4. TasNetworks - 2024-29 revenue reset Chantal Hopwood, TasNetworks
11.20	5. Aurora Energy - New billing system transition and disconnections Giles Whitehouse, Regulatory Lead, Aurora Energy
11.40	6. TasWater - Water losses John Gabbedy, Department Manager Asset Lifecycle Management and Linda Kelly, Regulatory and Policy Lead, TasWater
12.10	7. Projects on the Go - Discussion
12.20	8. Other Business

Proposed next meeting date:

Thursday 16 February 2023