

## TasWater proposes continuing to impose service charges on owners of unconnected properties

### Service charges

TasWater currently imposes service charges on customers with properties not connected to TasWater's water and sewerage network that are within serviced land. Serviced land is land that TasWater will allow to connect to its water and/or sewerage infrastructure via a standard connection.

When TasWater installs infrastructure in an area, it builds enough capacity in the network to accommodate all potential customers. TasWater currently recovers the costs of making water and sewerage services available from:

1. owners of properties that receive water and/or sewerage services; and
2. owners of properties on serviced land if they can connect to the water and/or sewerage network, but choose not to do so.

### TasWater's proposed basis for service charges is unchanged

TasWater is proposing that the service charge for water continue to be the fixed water charge for 20mm connections (the standard connection size for a residential property).

TasWater is not proposing to reduce the full water charge on the basis that it still incurs the costs of collecting, transporting and treating the water that flows through the pipes that pass the customer's property even though the customer is not connected.

For sewerage, TasWater is proposing that the service charge remain at 60 per cent of the fixed sewerage charge for a standard residential property. The service charge for sewerage is less than 100 per cent due to unconnected sewerage customers not discharging sewage into the network. This means that TasWater does not incur costs associated with transporting, treating and disposing of sewage in relation to these customers.

Read [TasWater's price and service plan submission \(PDF↓\)](#) to find out more.

### Have your say

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