

# TASWATER PRICE INVESTIGATION 2022 - FACT SHEET

## PRICES FOR RESIDENTIAL CUSTOMERS

TasWater proposes annual 3.5 per cent price increases for residential customers from 1 July 2022

### TasWater's proposed Price and Service Plan sets out its intentions

TasWater proposed price and service plan for the fourth regulatory period sets out its proposed prices for residential customers.

- all price increases limited to 3.5 per cent per year
- retain a single pricing zone for Tasmania
- customers currently paying less than the regulated prices will be paying these prices from 1 July 2023 (the second year of the fourth regulatory period)
- fixed water charges will continue to be based on connection size
- variable water charges will continue to be based on the volume of water a customer uses
- limited service water customers will continue to receive a 10 per cent discount on the fixed charge

Read [TasWater's price and service plan submission \(PDF↓\)](#) to find out more.

### TasWater's proposed pricing structure is largely unchanged

TasWater proposes to retain a two part pricing structure for water, with a fixed and variable charge and a fixed charge for sewerage.

### Residential water prices

TasWater's proposed fixed water service charge for full service customers (\$ per annum)\*

Water Connection Size	Fourth Regulatory Period			
	2022-23	2023-24	2024-25	2025-26
20mm	367.39	380.25	393.55	407.33

\*The charges to customers with strata title and multi-use properties may be different from the charges above.

TasWater's proposed variable water charge per kilolitre of water used (\$)

	Fourth Regulatory Period			
	2022-23	2023-24	2024-25	2025-26
Full service (ie water of drinking water quality)	1.14	1.18	1.22	1.26

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### Sewerage prices for residential customers

For a standard residential property, TasWater's proposed fixed sewerage charge is set out in the table below.

#### TasWater's proposed fixed sewerage charge for customers (\$ per annum)\*

Fourth Regulatory Period			
2022-23	2023-24	2024-25	2025-26
705.04	729.71	755.25	781.69

\* The charges to customers with strata title and multi-use properties may be different from the charges above.

### Customer impact

Based on TasWater's proposed prices, a residential customer that receives water and sewerage services and uses 200 kL of water per annum would face an annual bill increase of approximately \$50 each year.

### The Regulator is reviewing TasWater's proposed prices

The Regulator will review TasWater's proposed prices to ensure they meet the requirements of the:

- *Water and Sewerage Industry Act 2008* (Industry Act); and
- *Water and Sewerage Industry (Pricing and Related Matters) Regulations 2021* (Pricing Regulations).

### Have your say

The Regulator invites customers and stakeholders to have their say during its investigation:

- ask questions or provide comments by emailing [office@economicregulator.tas.gov.au](mailto:office@economicregulator.tas.gov.au)
- submit general feedback on TasWater's proposal
- talk to a team member about any issues or concerns you might have

### Learn more about water and sewerage price regulation

More detail on how the Regulator sets TasWater's prices can be found at:

<https://www.economicregulator.tas.gov.au/water/pricing/water-and-sewerage-pricing-explained>

### Next steps

To follow the progress of the Regulator's investigation, you can subscribe to the Regulator's mailing list by emailing [office@economicregulator.tas.gov.au](mailto:office@economicregulator.tas.gov.au).