

OTTER CUSTOMER CONSULTATIVE COMMITTEE

MEETING NO. 1/2021

09.30AM - 11.30AM THURSDAY 18 MARCH 2021

By MS Teams

AGENDA

09.30	1. Welcome and Apologies
09.35	2. Minutes and actions from December 2020 meeting
09.40	3. Tasmanian Ombudsman Update Sam Christensen (Senior Investigation Officer)
09.50	4. Electricity and Gas Price Comparison Report, March 2021 Julia Ma, Research Officer, OTTER
10.05	5. New Billing System, Aurora+ and Aurora Online Aurora Energy
11.05	6. Projects on the Go - Discussion
11.20	7. Other Business

Proposed next meeting date:

Thursday 17 June 2021 at TBA