

Aurora's approved electricity tariffs from 1 July 2011

ANNOUNCEMENT

The following tariff schedule is published under the provisions of the *Electricity Supply Industry Act (1995)* and is to apply from 1 July 2011 to 30 June 2012.

The tariffs have been approved by the Economic Regulator as being within the maximum prices determined under the *Electricity Supply Industry (Price Control) Regulations 2003*.

The following schedule should be read in conjunction with Aurora's Standard Tariff Agreement and Customer Charter which are available at www.auroraenergy.com.au. Attention is drawn to Aurora's General Network Terms and Conditions as set out in S3.23 of the Aurora Network Pricing Proposal, available at www.auroraenergy.com.au/pdf/electricity_network/tariffs/network_pricing_proposal.pdf

Cancellation of service

Electricity will be supplied to customers on the basis of the published tariffs as from 1 July 2011 and any customer not wishing to receive power on that basis should notify Aurora to arrange a disconnection.

Pensioners and Health Care Card Holders

Some Pensioners and Health Care Card holders may be entitled to receive a rebate. Pensioners on King and Flinders Islands should refer to Tariff 51.

Customers on Life Support

Some customers on Life Support Equipment may be entitled to receive a discount depending on the type of equipment that they use.

Life Support Discounts are applied in accordance with Aurora Energy's policy, which may be found at www.auroraenergy.com.au

Direct Debit Discount

A discount will be allowed on statements which have charges for electricity usage and show a direct debit receipt in the transactions.

The discount is calculated at a daily rate of 5 cents plus GST per day.

All discounts and concessions are applied in accordance with Aurora Energy's policy, which may be found at www.auroraenergy.com.au

Fixed Charges

Include service and meter charges.

GST

Prices are inclusive of GST.

Times

Any reference to time means Eastern Standard Time.

Power Factor

All customer installations are to comply with the Power Factor requirements of Section 8.6.3 of the Tasmanian Electricity Code.

Aurora PAY AS YOU GO

Separate notification will be issued for changes to Aurora PAY AS YOU GO rates and charges. Pensioner concessions will continue to apply.

For further information

If you require further information regarding these tariffs or other products and services please contact Aurora on the following numbers:

Residential Customers: **1300 13 2003** Business Customers: **1300 13 2045**

Residential light and power – Tariff 31

Fixed charges	89.145c per day
Energy (all kWh)	25.132c per kWh

Conditions

- This tariff applies to –
 - private residences, and
 - private flats
- Electrical energy supplied through residential meters for use in farm outbuildings may be charged under this tariff.
- Storage hot water supply systems may be separately charged under Tariff 41, Tariff 42, Tariff 61 or Tariff 62.
- Curtilage conditions may apply in respect of existing curtilage discounts. No new curtilage discounts will be available.

Hot water supply systems – Tariff 41

Fixed charges	17.266c per day
Energy (all kWh)	15.157c per kWh

Conditions

- This tariff may be applied only in association with Tariff 31.
- Except with the written consent of Aurora, this tariff applies only to household type hot water supply systems having automatic electric storage water heaters complying with Australian Standard 1056, Storage Water – Heaters.
- Except with the written consent of Aurora or as provided in conditions (d), this tariff only applies to:
 - an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less; or
 - a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres; or
 - to a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres, as well as an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less.
- All other water heaters are to be charged at other tariffs applicable, except that in the case of residential premises where an automatic electric storage water heater of not less than 80 litres rated hot water delivery is installed for bathroom requirements under this tariff, an approved thermostatically controlled sink heater having a heating unit rating not exceeding 1 kW and capacity not less than 7 litres may be supplied under this tariff.
- Aurora may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with approved Australian Standards AS 3500.4.1 – 1997 and 3500.4.2:1997, National Plumbing and Drainage Code, Part 4 Hot Water Supply Systems and all amendments.

OffPeak with afternoon boost period – Tariff 61

Fixed charges	21.878c per day
Energy (all kWh)	12.202c per kWh

Conditions

- The supply is to be available for a period of at least:
 - 9 hours between 8pm of every day and 7am of the following day; and
 - 2 hours between 1pm – 4.30pm of every day.
- This tariff applies only in association with Tariff 31, Tariff 34 or Tariff 22.

General Conditions for OffPeak Supply

- An OffPeak tariff may be used for water heating, space heating and/or any other wired-in appliances as approved by Aurora Network.
- An OffPeak tariff is not to be applied to any apparatus or equipment also supplied under another tariff, other than approved thermal-storage space heaters or approved thermal-storage water heaters.
- The selected times within the periods in the conditions are to be at the discretion of Aurora.
- Except with the written consent of Aurora, automatic electric storage water heaters of household type hot water supply systems under this tariff must comply with Australian Standard 1056, Storage water – heaters.
- Aurora may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with approved Australian Standards AS 3500.4.1 – 1997 and 3500.4.2:1997, National Plumbing and Drainage Code, Part 4 Hot Water Supply Systems and all amendments.
- An OffPeak tariff is not available for circuits supplying general purpose outlets, other than existing circuits on Tariff 61/62.

OffPeak, night period only – Tariff 62

Fixed charges	21.878c per day
Energy (all kWh)	11.492c per kWh

Conditions

- The supply is to be available for a period of at least 9 hours between 8pm of every day and 7am of the following day in association with Tariff 31, Tariff 34, or Tariff 22.

General Conditions for OffPeak Supply – refer to General Conditions for Tariff 61.

HydroHeat – Tariff 42 (Residential hot water and space heating)

Fixed charges	17.266c per day
Energy (all kWh)	15.157c per kWh

Conditions

- This tariff may be applied only in association with Tariff 31.
- Except with the written consent of Aurora Energy, this tariff applies only to household type hot water supply systems in conjunction with direct wired electric heating that satisfies the requirements of the following conditions. Approved hot water systems must be automatic electric storage water heaters complying with Australian Standard 1056, Storage water – heaters.
- Except with the written consent of Aurora or as provided in conditions (d), this tariff only applies to:
 - an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less; or
 - a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres; or
 - to a single automatic electric storage water heater having an electric heating unit rating in excess of 16 watts per litre, and a delivery capacity of between 20 and 100 litres, as well as an automatic electric storage water heater having an electric heating unit rating of 16 watts per litre or less.
- All other water heaters are to be charged at other tariffs applicable, except that in the case of residential premises where an automatic electric storage water heater of not less than 80 litres rated hot water delivery is installed for bathroom requirements under this tariff, an approved thermostatically controlled sink heater having a heating unit rating not exceeding 1 kW and capacity not less than 7 litres may be supplied under this tariff.
- Aurora Energy may decline to connect or leave connected under this tariff the heating units of any household type hot water supply system that is not in accordance with Australian Standard 3500.4.1-1997 and 3500.4.2:1997, National Plumbing and Drainage Code, part 4: hot water supply systems and all amendments.
- Permanently installed wired-in electric heater/s may be eligible with this tariff on condition that the wiring of any electric heater is installed by a registered electrician in accordance with AS 3000 wiring rules and associated regulations and acts, and one of the following conditions are met:
 - If a residence has a permanently installed wired-in electric heater with an output of 3.5kW in a living area, on a single functional switch then this, and any additional permanently wired space heaters throughout the residence, may be installed on this tariff.
 - A total rating of at least 5kW of the same heating system installed throughout the residence. This heating system must be the priority heating system of the main living area and must have a single functional switch in each heated area throughout the residence. However where a ducted heating system is installed, the control switch must be located near the heating unit in order to qualify for this tariff.
 - Heating in secondary areas such as bedrooms and hallways if the residence has OffPeak storage heating in the living area(s) as its priority source of heating. The secondary heating system should be a permanently connected single propriety heating system with a total of 5kW or more heating capacity.
- Private domestic indoor swimming pools are allowed under Tariff 42 if an installation: (i) complies with the Tariff 42 heating rules as provided in condition (f); and (ii) has an electrical input power limit of 400 watt/m² of surface area.
- This tariff will be applied following an electrical works request to Aurora Energy from an electrical contractor. Upon receipt of the electrical works request, the tariff will be applied to a customer's account from the date the meter was changed or the day after the last quarterly read, which ever is the later.

General – Tariff 22

Fixed charges	96.303c per day
First 500 kWh per quarter	34.277c per kWh
Remainder	25.163c per kWh

Conditions

- This tariff applies to electrical energy used for all purposes.
- This tariff may be used in conjunction with Tariff 43 or Tariff 61 or Tariff 62.
- Where, prior to 1/7/2008 and in respect of eligible installations, curtilage discounts have been given, those discounts may continue until further notice. Curtilage discounts are only available to installations carrying on farming under ANZSIC Class 1. No new curtilage discounts will be available.
- Between 1/7/2011 and 30/6/2012, where a curtilage discount applies, it will rebate 60% of the daily charge for this tariff.

Nursing Homes light and power – Tariff 34

Fixed charges	135.034c per day
First 500 kWh per quarter	31.786c per kWh
Next 500 kWh per quarter	24.714c per kWh
Remainder	20.793c per kWh

Conditions

- This tariff applies only to nursing homes registered with the Federal Government Department of Health & Ageing.
- Storage hot water supply systems may be separately charged under Tariff 43, Tariff 61 or Tariff 62.
- The energy rates are for low-voltage supply.

Business hot water supply system – Tariff 43

Fixed charges	17.266c per day
Energy (all kWh)	15.157c per kWh

Conditions

- This tariff may be applied only in association with Tariff 22 or Tariff 34.
- Except with the written consent of Aurora or as provided in conditions (c) and (d), this tariff applies only to hot-water supply systems having automatic electric storage water heaters complying with Australian Standard 1056, Storage Water-Heaters, and having an electric heating unit rating not exceeding 16 watts per litre, or not exceeding 32 watts per litre if the total delivery rating is greater than 500 litres.
- Where 2 or more storage heaters are installed in the one installation, the limit of 32 watts per litre may be exceeded within individual heaters if the ratio of the total wattage of all the heating units to the total delivery rating does not exceed 32 watts per litre and the total delivery rating is greater than 500 litres.
- Dairy water heaters containing main heating units and booster heating units may have both heating units connected under this tariff.
- For dairy water heaters, the limits placed on heating unit rating and compliance with AS 1056 do not apply.

King and Flinders Islands supply, all customers – Tariff 51

Please note: While Aurora Energy provides services to electricity customers on King and Flinders Islands, it does so on behalf of Hydro Tasmania, which holds the electricity retail licence. Any changes to electricity prices will be advertised in newspapers by Hydro Tasmania.

Irrigation – Tariff 73/74

Fixed charges	315.425c per day
Energy (all kWh) – night rate	13.165c per kWh
Energy – day rate	29.960c per kWh

Conditions

- This tariff applies only to irrigation pumping for approved agricultural purposes classified by ANZSIC Class 01.
- The night rate is to be available for not less than 10 hours between 8pm and 7am. In general the night rate will be available for 10 hours, but subject to network constraints and at Aurora's discretion, an 11 hour window may be available on request. For individual customers the starting and finishing times for the night rate will be staggered and may commence at any time between 8pm and 9pm and end at any time between 6am and 7am, subject to the 10 hour minimum availability.

Monthly kVA demand low voltage – Tariff 82

Fixed charges	301.929c per day
Energy (all kWh)	15.511c per kWh
All kVA	\$191.712 per kVA per annum

Conditions

- This tariff applies to electrical energy used for any purpose.
- The demand charge is the product of the demand charge rate and the maximum demand. Maximum demand is the maximum demand measured at any time of day.
- Aurora may determine:
 - the maximum demand by measurement or assessment; and
 - whether this tariff applies to a part or the whole of an installation.
- This tariff applies only to an installation that uses a 3 phase supply.

- Aurora may make a special charge if a feeder extension or special substation is necessary.
- Aurora is to read the meters on, or as soon as practicable after, the first working day of the calendar month immediately after the nominated month.
- An account under this tariff is to be:
 - rendered monthly; and
 - rendered on, or as soon as practicable after, the day on which the meter is read: and
 - posted or sent by facsimile to the customer's address.
- For the purposes of this tariff, "nominated month" means the period between a meter reading and the next following meter reading.

Industrial low voltage demand – Tariff 83 (Obsolete)

Fixed charges	301.929c per day
Energy (all kWh)	15.807c per kWh
All kW	\$252.607 per kW per annum

Conditions

- This tariff applies only to installations which were supplied at 31 December 2004 under Tariff 83 of the Aurora Energy Standard Terms and Conditions.
- This tariff applies to electrical energy used for all purposes.
- This tariff applies to a part or the whole of an installation, determined by Aurora.
- Only installations that use a 3-phase supply and installations that were supplied under this tariff at 31 December 1996 under the Hydro-Electric Commission By-Laws 1994 will be supplied after that date.
- Aurora may, at its discretion, determine the maximum demand by measurement or assessment.
- A special charge may be made in the event of a feeder extension or special substation arrangements being necessary.

Monthly kVA demand high voltage – Tariff 85

Fixed charges	296.137c per day
Energy (all kWh)	13.655c per kWh
All kVA	\$105.940per kVA per annum

Conditions

- This tariff applies to electrical energy used for any purpose.
- The demand charge is the product of the demand charge rate and the maximum demand. Maximum demand is the maximum demand measured at any time of day.
- Aurora may determine:
 - the maximum demand by measurement or assessment; and
 - whether this tariff applies to a part or the whole of an installation.
- This tariff applies only to an installation that uses a 3 phase supply.
- Aurora may make a special charge if a feeder extension or special substation is necessary.
- Aurora is to read the meters on, or as soon as practicable after, the first working day of the calendar month immediately after the nominated month.
- An account under this tariff is to be:
 - rendered monthly; and
 - rendered on, or as soon as practicable after, the day on which the meter is read: and
 - posted or sent by facsimile to the customer's address.
- For the purposes of this tariff, "nominated month" means the period between a meter reading and the next following meter reading.
- Supply is to be metered on the high voltage side of the customer's transformer.

Industrial high voltage demand – Tariff 86 (Obsolete)

Fixed charges	296.137c per day
Energy (all kWh)	13.915c per kWh
All kW	\$139.590 per kW per annum

Conditions

- This tariff applies only to installations which were supplied at 31 December 2004 under Tariff 86 of the Aurora Energy Standard Terms and Conditions.
- This tariff applies to electrical energy used for all purposes.
- This tariff applies to a part or the whole of an installation, as determined by Aurora.
- Supply under this tariff is to be metered on the high voltage side of the customer's transformer, except where supply was otherwise metered as at 31 December 2003.
- Aurora Energy may, at its discretion, determine the maximum demand by measurement or assessment.

SCHEDULE OF SUPPLY FEES

Change of tariff or charging of supply by a different method under a particular tariff	\$79.59
Supply given under an additional tariff	\$79.59
Supply given under an additional tariff where a new or altered circuit is required	\$178.99
New application for supply for an installation which is or has been previously connected to Aurora supply under Aurora's standard connection policy	\$79.59
New application for supply for an installation which is or has been previously connected to Aurora supply where same day reconnection is required	\$174.31
Reconnection, under Aurora's standard connection policy, of all or part of an electrical installation after disconnection requested by the customer whilst in constant occupation	\$79.59
Same day reconnection of all or part of an electrical installation after disconnection requested by the customer whilst in constant occupation	\$174.31
Special meter reading taken at the customer's request	\$79.59
Deposit for test of accuracy of a meter at the customer's request – single or three phase meters	\$101.10
Deposit for test of accuracy of a meter at the customer's request – current transformer meters	\$388.57
Time switch adjustment at the customer's request	\$101.10
Late payment fee for accounts not paid in full by the fifth day past the due date (Pensioner, Health Care Card and other exemptions apply)	\$5.00

Reconnection fees

A customer who requires supply or a portion thereof to be disconnected and, after the date of the disconnection, requires the same electrical installation to be reconnected must pay Aurora the scheduled fee and any fixed charge applicable under the relevant tariff for the period of disconnection.

General conditions: High voltage

General conditions applicable to high-voltage commercial and industrial power customers

- Availability of supply at high-voltage is to be at the discretion of Aurora and is to be at or in excess of 6,600 volts, 3-phase, 50 Hertz as determined by Aurora.
- The consumption of electrical energy is to be metered on the high voltage side of the customer's transformer, except for installations otherwise metered as at 31 December 2003.
- A substation and equipment must be provided by the customer in accordance with the Hydro-Electric Commission (Service and Installation) By-Laws 1993.
- The application of these tariffs is subject to the payment of a special charge to be determined by Aurora in the event of a feeder extension being necessary.

General conditions applicable to all commercial and industrial power customers

- A maximum demand meter installed by Aurora for the purpose of determining a customer's demand for tariff purposes is to have a resetting period of 15 minutes.

Further Information

Aurora's Standard Tariff Agreement and Customer Charter are available on the website at www.auroraenergy.com.au or by calling **1300 13 2003**.

For further information please contact Aurora on the following numbers:

Residential Customers: **1300 13 2003**

Business Customers: **1300 13 2045**

